



**HP Expands Recall of Notebook Computer Batteries Due to Fire Hazard
Consumers urged to recheck notebook models and batteries**

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Lithium-ion batteries used in HP and Compaq notebook computers

Units: About 162,600 additional batteries (54,000 and 70,000 batteries were previously recalled in [May 2010](#) and [May 2009](#), respectively)

Importer: Hewlett-Packard Company, of Palo Alto, Calif.

Hazard: The recalled lithium-ion batteries can overheat and rupture, posing fire and burn hazards to consumers.

Incidents/Injuries: Since the May 2010 recall expansion, HP has received 40 additional reports of batteries that overheated and ruptured, resulting in seven burn injuries, one smoke inhalation injury, and 36 instances of property damage.

Description: The recalled lithium-ion rechargeable batteries are used with various model series of HP and Compaq notebook computers and include batteries that consumers were informed were not included in previous recalls. The chart below includes all notebook model numbers associated with batteries recalled to date. The computer model number is located at the top of the service label on the bottom of the notebook computer. Not all batteries matching the bar codes are being recalled.

Notebook Model Number		Battery Bar Codes (^ in the code can be any letter or number)
HP Pavilion	dv2000, dv2500, dv2700, dv6000, dv6500, dv6700, dx6000, dx6500, dx6700	62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^
	dv9000, dv9500, dv9700	65033^^B7U^^^, 65033^^B7V^^^, 65033^^BGU^^^, 65033^^BGV^^^
Compaq Presario	A900 C700 F500, F700 V3000, V3500, V3700, V6000, V6500, V6700	62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^
HP	G6000, G7000	62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^
HP Compaq	6510b, 6515b, 6710b, 6710s, 6715b, 6715s	65000^^B5V^^^
	6520s	67150^^AXU^^^, 67150^^AXV^^^
	6720s	67059^^V8U^^^, 67059^^V8V^^^

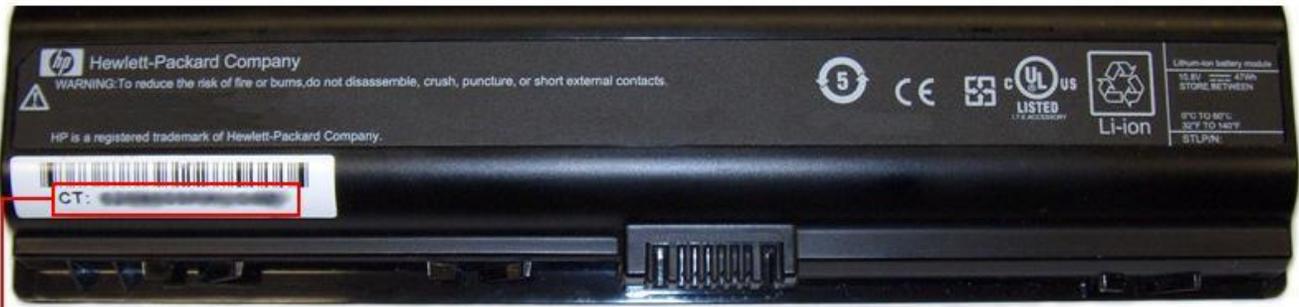
Sold at: Computer and electronics stores nationwide, hp.com and hpshopping.com from July 2007 through July 2008 for between \$500 and \$3,000. The battery packs were also sold separately for between \$100 and \$160.

Manufactured in: China

Remedy: Consumers should immediately remove the batteries from their notebook computer and contact HP to determine if their battery is included in this recall. Consumers who had previously checked their batteries and were informed they were not included in previous announcements are urged to check again. Consumers with recalled batteries will receive a free replacement battery. After removing the recalled battery from their notebook computer, consumers may use the AC adapter to power the computer until a replacement battery arrives.

Consumer Contact: For additional information, visit the HP Battery Replacement Program website at www.hp.com/support/BatteryReplacement or call (888) 202-4320 between 7 a.m. and 7 p.m. CT Monday through Friday.

Photos of recalled batteries:



- CT:62940^^AXV^^^
- or CT:65035^^B7U^^^
- CT:65035^^B7V^^^
- CT:65035^^BGU^^^
- CT:65035^^BGV^^^



- CT:65033^^B7U^^^
- CT:65033^^B7V^^^
- CT:65033^^BGU^^^
- CT:65033^^BGV^^^



CT:65000^^B5V^^^A



CT:67059^^V8U^^^A

CT:67059^^V8V^^^A



CT:67150^^AXU^^^A

CT:67150^^AXV^^^A



Distributed by the
NYS Division of Homeland Security and Emergency Services

OFFICE OF
**FIRE PREVENTION
& CONTROL**

phone 518.474.6746
fax 518.474.3240
email fire@dhses.ny.gov