

Mutualink Roll-Out Project

Questions and Answers

Q. A new MOU needs to be approved by our legislature. The process will take at least 3 to 4 weeks. If the process goes beyond 30 days, is that still okay?

A. Yes, we understand that counties have varied processes. As long as we have been made aware of your interest and that you are proceeding with your process you will be good. Please provide the contact designation as soon as possible.

Q. We understand that the State will pay the initial costs, but what about future years?

A. You are correct; the State is paying for this now. Future payments by the State are to be determined. No commitment one way or the other has been made at this time.

Q. What are the details of future costs so we can detail it to the legislature as part of accepting the project?

A. According to Mutualink and contract pricing, below are numbers associated with future costs:

Yearly cost associated with the hardware (two RNIC radio interfaces): About \$1400

Yearly cost associated with 5 Edge licenses and Edge Device Manager: About \$1300

(Plus the county will need to continue to provide internet access)

Q. Where and how will training be provided?

A. Training is provided at the time of installation. Additional training can be arranged by webinar if requested.

Q. Is there a briefing document available?

A. No, but Mutualink can do an online demonstration if the county would like to see that. Additional information is available on Mutualink's website, such as at <http://www.mutualink.net/Our-Solution.asp>

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