



**Homeland Security  
and Emergency Services**

# **DHSES Learning Management System (LMS) Overview**

# DHSES Learning Management System (LMS)

- Training is a key function for DHSES, the agency trains more than 60,000 first responders and other public safety officials annually.
- Training is provided locally and at DHSES training venues (SPTC, Fire Academy).
- Numerous DHSES components provide training to include: OFPC, OEM, SPTC, OIEC and Recovery.
- Several legacy systems have been used to track and maintain training information (e.g., TIMS, Survey Monkey, SLMS).
- There are numerous data gaps and duplicative data in these systems; also several different training processes (e.g., registration).

# DHSES Learning Management System (LMS)

- DHSES is currently implementing a new LMS to help the agency manage and track the training DHSES provides to first responders and other public safety stakeholders.
- Will include the active and historical training records from previously used systems including: SLMS, Survey Monkey and TIMS.
- DHSES is using a Commercial Off the Shelf (COTs) solution for the LMS, known as Acadis.
- The Acadis system is used by numerous federal and state public safety agencies across the country. NYS Division of Criminal Justice Services (DCJS) currently uses this platform as well.
- Will result in improved consistency among DHSES training programs (OFPC, OEM, SPTC) and greatly enhance records management and reporting.

# DHSES Learning Management System (LMS)

- The new LMS will accommodate varying levels of access and functionality based on an individual's roles and responsibilities. For example, some individuals may be given access to register students, view training records, print certificates, etc.
- At this point, individuals will not have the ability to see their own records, but that may change as we develop additional functionality.
- To be able to self register, you will need to obtain credentials (username and password) to access the web portal and register for training.
- DHSES/vendor will provide customer service to assist with this process.

# DHSES Learning Management System (LMS)

- DHSES will be migrating historical training data into the new system, but this will take time.
- DHSES will work with our stakeholders (students) to update training records as best we can.
- We will be looking to capture additional data (e.g., DOB, last four of SS #) from our users (if we don't already have it).
- The goal is to have one, single training profile for each user.
- Most importantly, we want the new system to be intuitive and user-friendly.

# DHSES Learning Management System (LMS)

## Benefits to End Users:

- One course catalog/calendar for DHSES trainings and a more consistent registration process.
- A single, comprehensive system to track DHSES training records for first responders.
- Training coordinators will have the ability to develop and track certifications and other relevant information for first responders and other key stakeholders in their jurisdiction.
- Designated users will be able to see and report training information to DHSES.
- Students will be able to view registration status in “Real-Time”.

# Learning Management System (LMS) Refresh

## What's Next?

- Data migration and system configuration is underway.
- DHSES will be conducting usability testing with stakeholders.
- The **goal** is to “go live” with the new system in the Spring of 2020.
- Additional communication will be provided as we move towards the “go live” date.

# A View of the New Learning Management System (LMS)

# Student Portal Login Page

## Sign in

E-mail address (Username)

Password

[Reset your password](#)

[Sign in](#)

## Retrieve Your Academy ID\*

If you have access to the primary email address for your person record, you may retrieve your existing Academy ID\* via email.

[Terms of Service](#) | [Feedback](#)



## Homeland Security and Emergency Services

**New Portal Account Requests:**

To request a Portal account, please click on WebForms to the right in the Resources area and select "DHSES LMS Portal User Access Request" Once your account is approved by DHSES, you will receive an email with login credentials.

### NYS Division of Homeland Security and Emergency Services

**About OEM :**

For more than 50 years, the New York State Office of Emergency Management and its predecessor agencies have been responsible for coordinating the activities of all State agencies to protect New York's communities, the State's economic well-being, and the environment from natural and man-made disasters and emergencies. NYS OEM routinely assists local governments, voluntary organizations, and private industry through a variety of emergency management programs including hazard identification, loss prevention, planning, training, operational response to emergencies, technical support, and disaster recovery assistance.

**About OFPC:**

The Office of Fire Prevention and Control will deliver a wide breadth of services to firefighters, emergency responders, state and local government agencies, public and private colleges, and the citizens of New York. The Office advances public safety through firefighter training, education, fire prevention, investigative, special operations and technical rescue programs. The timely delivery of these essential services enables the Office to make significant contributions to the safety of all of New York State.

### Resources

- [Available Training](#)
- [Training Catalog](#)
- [WebForms](#)
- [List of Career Roles](#)

### Technical Support

For technical support, questions, or comments on this site, please contact:  
812 330 7101 or [ITS.helpdesk@its.ny.gov](mailto:ITS.helpdesk@its.ny.gov)

### System Information

The Acadis® Readiness Suite is a comprehensive public safety training solution developed by Envisage Technologies, LLC. The company provides the Acadis® software and training modernization consulting to premier training organizations throughout the US. To find out more, please visit the Envisage web site at [www.envisagenow.com](http://www.envisagenow.com).

# New User Access Request Form

Home

## New DHSES LMS Portal User Access Request

Please be sure that all your contact information is correct on this account request form. Failure to complete the fields with correct and verifiable data, may impact the consideration of your account request. We need to be sure that we are able to reach you for any required follow-up.

All red asterisk(\*) fields are mandatory to be filled.

\* Please Choose your Primary Affiliation within DHSES

### Person Information

Name (First Middle Last, Suffix)

\* First Middle \* Last Suffix

\*\*\*Note : Primary email will be your user name to access the NYS DHSES LMS Portal.

\* Primary Email Address  ?

Secondary/Work Email Address

\* Date of Birth (MM/DD/YYYY)

Gender

\* Last 4 of SSN  ?

Education Level

Enter Your NY ID(NY0000000)# (if known)  ?

# Course Training Calendar

[Home](#)

## Available Training

Filters

All published current and future training matching filter criteria is displayed. Only authorized users can make requests for enrollment.

Training			Registration		
Event ▲ / Location	Dates	Hours	Dates	Open Seats	Status
01-05-0005 Apparatus Operator Pump - 004	09/19/2019 - 10/19/2019		09/19/2018 - 09/18/2019	22	Open
COMU MEETING & EXERCISES 40-17-0001 - 0001 State Preparedness Training Center1	09/10/2019 - 09/13/2019		06/12/2019 - 09/09/2019	39	Open
EMS Special Situations - January 2019 Albany County	01/26/2019 - 01/27/2019	22h 0m	09/28/2018 - 01/21/2019	33	Closed
MGT-361 MANAGING CRITICAL INCIDENTS AT INSTITUTIONS OF HIGHER EDUCATION - MGT-361 Adelphi University Alumni House	11/13/2019 - 11/15/2019	24h 0m	07/16/2019 - 10/23/2019	40	Open

Showing 4

# Course Announcement



Training & Events  
Training Event Details

## COMU MEETING & EXERCISES 40-17-0001 - 0001



You have already requested enrollment for or are enrolled in this course and cannot submit another request.

[See the list of available training](#)

### COMU Meeting & Exercises

This two and a half day Meeting/Exercise, is designed for "State Recognized" COMU Personnel, to enhance their skills.

Day 1– Updates on the New York State COMU Program and preparation for the Day 2 Exercise

Day 2– COMU Exercise

Day 3– CASM Training/Updates– Preparation for Spring 2020 COMU Meeting/Exercise

**Training Dates** 09/10/2019 - 09/13/2019

**Prerequisites** Do you Require Lodging?  
18 years old

**Registration Dates** 06/12/2019 - 09/09/2019

**Available Seats** 39

**Hours** 0h 0m

**Fee** None Specified

**Training Location** State Preparedness Training Center1  
State Preparedness Training Center  
5900 Airport Road  
Oriskany, NY 13424

**Directions to Location** State Preparedness Training Center  
5900 Airport Road, Oriskany, NY 13424

**Reporting Instructions** Failure to attend a class you have registered for can result in restriction on future course attendance and agency notification. If you have not received a confirmation or denial two weeks prior to the course date, please contact DHSES, SPTC at (315) 768-5689 or SPTC.INFO@dhses.ny.gov

**Signup Details** There is NO FEE for this course. Lunch will be provided on Tuesday, Wednesday, and Thursday. Travel and all other meals are the responsibility of the course participant.

The target audience for this must be a "State Recognized" COML and or COMT

[See the list of available training](#)

# Student Enrollment Requests

NY DHSES Learning Portal

 Kuppireddy, Kishore ▾

Training &amp; Events

Registration

Academy Resources\*



## Registration

### Find Training Events



Browse

Or Sign Up for Training

### Enrollment Requests

 Filters

Request Enrollment

Requests for enrollment are shown for upcoming events.

Event Start ▾	Training Event	Student / Academy ID*	Submitted	Request Status
09/25/2019	Basic Criminal Justice - Basic Criminal Justice 115	Doe, John (NY1234507) OEM - Office of Emergency Management	09/09/2019 11:14 AM	● Enrolled
10/01/2019	Fire Officer I - Fire Officer -0918	Doe, John (NY1234507) OEM - Office of Emergency Management	09/18/2019 03:49 PM	● Enrolled

Showing 2

# Training Catalog

## Training Catalog

The Training Catalog reflects current courses offered by NY DHS&ES Learning Portal. For each course, you may view a list of available training and request enrollment for any future events.

Training ▲	Description	
Accident Scene Arrival	In this 40 hour class, the student will practice what to do upon first arrival at an accident scene.	No Courses Available
Apparatus Operator - Pump		<a href="#">See 1 Available Course</a>
ATV-UTV Operator Course 07-28-###-05-01-17-### - ATV UTV Operator Course	During a statewide or local crisis, emergency service agencies are called upon to respond rapidly and bring their expertise and specialized equipment to the disaster area. Some agencies may be asked to bring their All-Terrain Vehicles (ATV) or their Utility Task Vehicles (UTV) to aid in the response. It is extremely important that first responders operating the ...	No Courses Available
Basic Criminal Justice - Secondary Screener Radiation Isotope Identification Device (PER245)	The Secondary Screener/Radiation Isotope Identifier Device (SS/RIID) Course enables law enforcement, fire service, and other response disciplines, assigned to radiation detection secondary screener duties employing a RIID to detect radiation, verify radiation alarms, localize the source of radiation, identify radioactive material, and assess the threat statu ...	No Courses Available
Basic Law Enforcement - Rescue Task Force for Law Enforcement	Rescue Task Force for Law Enforcement is an active shooter response course designed to prepare law enforcement officers for a follow-on response to an Active Shooter Event (ASE) and other types of Aggressive Deadly Behavior (ADB). This course builds on the principals and skills taught in the Initial Response to Active Shooters (IRAS) and other basic level ac ...	No Courses Available
Basic Law Enforcement -Cyber Forensics	This training provides participants with the tools and techniques to analyze digital evidence involving covert electronic surveillance, mobile device investigations, internet investigations, and seized computer evidence.	No Courses Available
COMU MEETING & EXERCISES 40-17-0001 - COMU 09/10/2019 - 09/12/2019	This two and a half day Meeting/Exercise, is designed for "State Recognized" COMU Personnel, to enhance their skills. Day 1- Updates on the New York Sate COMU Program and preparation for the Day 2 Exercise Day 2- COMU Exercise ...	<a href="#">See 1 Available Course</a>
Dispatcher - Emergency Communication Techniques	This is an entry level class teaching the appropriate use of computer systems and dispatching equipment to effectively and efficiently coordinate activity with EMS, fire units, and other agencies.	No Courses Available
Emergency Vehicle Operations	This training provides personnel to respond to requests for service involving circumstances often not encountered, including multiple patients, physical hazards, and difficult operating environments, among others.	No Courses Available

# Training History Report

## Training History Report

New York State  
Division of Homeland Security and Emergency Services

Reported by Acadis® Readiness Suite

06/25/2019

For: **Maxon, Sandra Jean**  
Academy ID\* **NY0000137**

**Maxon, Sandra Jean**      **Person Status** Active      **DOB**      **EEOC**  
**SSN** xx      **Gender** Female

### Employment

Status	Organization	Title/Rank	Employment Type*	Appointment Type*	Dates
Active	ALBANY FIRE DEPARTMENT (Primary)	Administrative Assistant	Paid	Full Time	04/16/2018 - Current
Active	ALBANY FIRE DEPARTMENT	Fire Fighter	Paid		04/16/2018 - Current
Inactive	OFPC - Office of Fire Prevention and Control	Administrative Assistant	Civilian	Full Time	06/02/1983 - 03/01/2019
Inactive	ALBANY FIRE DEPARTMENT	Fire Marshal	Volunteer		04/16/2016 - 04/16/2018
Inactive	ALBANY FIRE DEPARTMENT	Administrative Assistant	Civilian	Full Time	06/02/1983 - 06/02/2003

### Certifications

No certification data exists.

### Training

#### Upcoming, Ongoing, & Unconfirmed

Course/Title (Course No.)	Training Dates		Grade	Status	Training Category	Hours
Basic Criminal Justice - BCJ-0001	06/02/2019	06/04/2019	0.00%	Enrolled		524h 0m
Firefighter I - Firefighter I - Example with details in Signup Details	11/23/2018	05/08/2019	N/A	Pending (Registered)		276h 30m
Basic Boat Operator - 0001	02/19/2019	02/21/2019	0.00%	Enrolled		8h 0m
<b>Total Hours</b>						<b>(808h 30m)</b>

#### Current Period to Date (01/01/2019 - 06/25/2019)

Course/Title (Course No.)	Training Dates		Grade	Status	Training Category	Hours
01-05-0005 AO-Pump - 001	06/01/2019	06/15/2019	0.00%	Graduated - 06/15/2019	Training (01)	24h 0m

