Training Information Bulletin

TRAINING COURSES AVAILABLE UPON REQUEST

DEVELOPING VOLUNTEER RESOURCES

Description

Volunteers represent a wealth of talent that, when systematically applied, can significantly upgrade an emergency management program. The focus of the course is on maximizing the effectiveness of volunteer resources by implementing a people-oriented system that addresses defining volunteer roles, designing a plan of action and recruiting volunteers, orienting and training individuals who volunteer, and motivation and maintenance of a successful program. By the conclusion of the course, participants will be able to make appropriate volunteer assignments that enhance the effectiveness of an integrated emergency management system. The use of this approach will maintain and/or increase the skill and motivation levels of volunteers in any system.

Topics & Issues to be Covered

- Why Volunteers?
- Designing a Volunteer Program
- Training Volunteers
- Motivating Volunteers
- Managing Walk-in Volunteers During an Emergency
- Maintaining a Viable Volunteer Program

Prerequisites

Fundamentals (or Principles) of Emergency Management G-230 (suggested). The training course will briefly cover important DHS initiatives. As such, participants are recommended to complete the following IS courses: IS-700, NIMS, An Introduction, IS-800.B, NRF, An Introduction, to enhance the learning experience.

Who Should Attend?

This course is has been designed for all representatives of municipal government and private sector disciplines that work together in planning and response to disasters and emergencies. Candidates for this course who are responsible for Emergency Management or Public Safety programs are strongly encouraged to attend. This should include elected officials, police, fire, emergency medical services, public works officials or any public and private emergency management program managers.