



# Training Information Bulletin

TRAINING COURSES AVAILABLE UPON REQUEST

**Length:** 2 Days

**Cost:**

There is no fee for the course. SOEM provides course materials and instructors. Food, lodging & transportation costs are the responsibility of participants.

**Completion:**

Participants who actively participate and attend all hours of the program will receive a Certificate of Completion for the course.

**How to Request this Course:**

Request this course through your County Emergency Manager. County Emergency Managers, please submit a course request form through your SOEM Regional Office

**Contact Us:**

New York State Office of Emergency Management  
Training & Exercises Section  
(518) 292-2351 or  
[OEMTraining@dhses.ny.gov](mailto:OEMTraining@dhses.ny.gov)  
<http://www.dhses.ny.gov/oem/training/>

## LEADERSHIP & INFLUENCE

### Description

Planning, coordination and integration of emergency management activities calls for a high degree of solid interpersonal and leadership skills. Extraordinary leadership abilities are essential because emergency managers must work in a diverse system staffed by both employees and volunteers who are dispersed both geographically and organizationally (i.e., at different levels and in different organizations). Use of the information, skills and job aids provided in this course are of value to public safety & private sector organizations.

The purpose of this course is to improve the participants' ability to act in this diverse and demanding setting by increasing their range of skills in a variety of interpersonal areas such as leadership, conflict management, and use of power and influence. Self-assessment instruments will be supplemented by lectures to develop strengths and opportunities or style and skill enhancement.

### Topics & Issues to be Covered

- Leadership, Exercising Power, Influence and Conflict Management
- Organizational Behavior Problems Related to Emergency Management Settings
- Development of Plans for Taking Initiative and Exercising Influence

### Prerequisites

Fundamentals (or Principles) of Emergency Management G-230 (suggested)

### Who Should Attend?

The course is appropriate for all individuals in emergency management positions at the various levels of government. The program will also prove helpful to anyone in the emergency management system whose job requires cooperative efforts with other individuals. This course is appropriate for individuals who participate in Emergency Management activities and include, but are not limited to: Fire Service, Emergency Management agencies, Law Enforcement, EMS, Healthcare, Education, Military, Search and Rescue, Volunteer Organizations Active in Disaster, other government agencies and private sector organizations with emergency management responsibilities.