

**DECISION MAKING AND PROBLEM SOLVING (G - 241)**

**NO. OF OPENINGS: 30**

**ALBANY COUNTY**

**2DAYS**

**MARCH 22-23, 2012**

**ANNOUNCED: FEBRUARY 3, 2012**

**PROFESSIONAL DEVELOPMENT SERIES - NATIONAL TRAINING CURRICULUM**

**Description:**

This course is designed to improve the ability to make decisions and solve problems that arise during an emergency, using rational and creative tools.

Use of the information, skills and job aids provided in this course are of value to public safety & private sector organizations throughout the country in a variety of applications

Fires (structural & wildland)	Hazardous Materials Incidents
Search & Rescue	Law Enforcement Operations
Multi-Casualty Incidents	Air, ground, & water accidents
Planned Events e.g., parades, concerts, etc.	Natural Disasters e.g., tornadoes

**Course Curriculum Structure and Topics:**

1. Explain the need for decision making and problem solving skills in emergency management.
2. Describe how decisions made before and emergency help the decision-making process during and emergency
3. Distinguish between a problem, its causes and symptoms
4. Analyze ones personal attributes and relate them to their own decision-making style
5. Describe personal attributes of effective decision makers
6. Explain how the ethics of a situation can affect decision making and problem solving
7. Provide an opportunity to apply a model for problem solving and decision making to emergency management scenarios.

**Prerequisites: None**

**Completion:** Participants who achieve a passing score on the exam will receive a Certificate of Completion for the course.

**Location:** DHSES - Office of Emergency Management  
Harriman State Office Campus, Bldg 7a  
1220 Washington Avenue, 1<sup>st</sup> Floor  
Albany, NY 12226

**Cost:**

There is no fee for the course. Food, lodging and Transportation costs are the responsibility of the participant.

**Time:** 8:30 a.m. – 5:00 p.m.

**Who Should Attend?**

The target audience for this course is individuals who participate in Emergency Management activities and include, but are not limited to: Fire Service, Emergency Management agencies, Law Enforcement, EMS, Healthcare, Education, Military, Search and Rescue, Volunteer Organizations Active in Disaster, other government agencies and private sector organizations with emergency management responsibilities.

**Registration:**

**Complete the registration form at:** (Click Link)

<https://www.surveymonkey.com/s/9YS98W7>

SEMO welcomes all qualified registrants; however, it may become necessary for SEMO to prioritize registrations to ensure the “most appropriate” target audience is accepted to these offerings. SEMO Training will seek to provide the training to those deemed, by their emergency management role and position most needing the training, when selecting course registrants.

**Registration Deadline:**

**5:00 p.m. March 6<sup>th</sup>, 2012**

**Contact:** NYS Office of Emergency Management - Training & Exercises at (518) 292-2351 or [OEMtraining@dhSES.ny.gov](mailto:OEMtraining@dhSES.ny.gov)

**TRAINING NOTICE**