Information Bulletin

Attention NFIRS Users

Do NOT use NFIRS5@dos.state.ny.us for submission of electronic NFIRS data files, as this email address no longer exists. You should also immediately discontinue using NFIRHELP@dos.state.ny.us when seeking assistance with NFIRS questions. These are no longer valid e-mail addresses. Mail sent to these addresses will not be forwarded, and your NFIRS reports will not be received.

Users should only be using OFPC.NFIRS5@dhses.ny.gov e-mail address for submitting electronic NFIRS fire reports, and OFPC.NFIRHELP@dhses.ny.gov when contacting the NFIRS Help Desk with questions.

If you have any questions, you may contact the Help Desk via e-mail at OFPC.NFIRHELP@dhses.ny.gov, or by telephone at: 518.474.6746.

PLEASE NOTE:
STOP USING NFIRS5@DOS.STATE.NY.US and NFIRSHELP@DOS.STATE.NY.US IMMEDIATELY.

IMMEDIATELY BEGIN USING OFPC.NFIRS5@DHSES.NY.GOV and OFPC.NFIRSHELP@DHSES.NY.GOV

Please distribute this announcement to anyone using the NFIRS Fire Reporting System who is filing fire reports by electronic submission.