

Safety Alert Bulletin

27 February 2007

Best Buy Co. Inc. Recalls Remote Controls Used With Insignia DVD Players Due to Burn Hazard

Release #07-110

Firm's Recall Hotline: (888) 809-7022

Firm's Media Contact: Susan Busch, (612) 291-6114

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: Remote Control Sold With Insignia 100W DVD Compact Shelf System

Units: About 10,000

Retailer: Best Buy Co. Inc., of Richfield, Minn.

Manufactured in: China

Hazard: If the batteries are placed backwards in the remote control with the positive and negative sides improperly switched, overheating can result and present a burn hazard.

Incidents/Injuries: Best Buy has received one report of a remote control overheating. No injuries have been reported.

Description: The white remote control has model number NS-A1113 and "Insignia" printed on the front. The keypad has black numbers/letters. The recalled remote controls were sold exclusively with the Insignia 100W DVD Compact Shelf System. The remote controls were not sold separately.

Sold at: Best Buy retail stores nationwide, bestbuy.com and at bestbuybusiness.com from May 2006 through January 2007 for between \$80 and \$130 with the Insignia 100W DVD Players.

Remedy: Consumers should stop using the remote control immediately and contact Best Buy to receive a free replacement remote.

Consumer Contact: For additional information, contact Best Buy toll-free at (888) 809-7022 anytime or visit the firm's Web site at:

<http://www.BestBuy.com>

To see this recall on CPSC's web site, including a picture of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prereel/prhtml07/07110.html>



New York State Department of State
Office of Fire Prevention and Control
41 State Street
Albany, NY 12231-0001

- phone: (518) 474-6746
- fax: (518) 474-3240
- fire@dos.state.ny.us
- <http://www.dos.state.ny.us/fire/firewww.html>