

# *Safety Alert Bulletin*

27 February 2007

## **Tankless Water Heaters Recalled for Repair Due to Carbon Monoxide Poisoning Hazard**

Release #07-108

Firm's Recall Hotline: (866) 369-4786

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Rheem's Media Contact: Laura Butler, (334) 260-1513

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: Power Vent tankless water heaters

Units: About 42,200

Importers: Water Heating Division of Rheem Sales Company Inc., of Montgomery, Ala. and Paloma Industries Inc., of Oxnard, Calif.

Hazard: Components inside the water heater may shift during transit, causing an air filter door switch to operate improperly. If the switch fails and the air filter door is out of place, the water heater could continue to operate and dust and lint could build up, posing a carbon monoxide poisoning hazard.

Incidents/Injuries: None reported.

Description: The recall involves indoor models of the Power Vent 199,900 BTUH tankless water heaters. The brands and model numbers included in this recall are listed below and are located on the front of the unit and the rating plate. The water heaters have a cream jacket or gray jacket enclosure with the piping on the top and bottom of the unit. The rating plate is a silver label located the front of the unit, in the lower right hand corner.

### **Brand and Models:**

**Paloma:** PTG-74PVN; PTG-74PVP; PTG-74PVN-1; PTG-74PVP-1; PTG-74PVNH; PTG-74PVPH; PTG-74PVNUH; PTG-74PVPUH and PH-28RIFSN; PH-28RIFSP; PH-28RIFSN-1; PH-28RIFSP-1; PH-28CIFSN; PH-28CIFSP; PH-28CIFSN-1; PH-28CIFSP-1

**Rheem:** RTG-74PVN; RTG-74PVP; RTG-74PVN-1; RTG-74PVP-1

**Ruud:** RUTG-74PVN; RUTG-74PVP; RUTG-74PVN-1; RUTG-74PVP-1

**Rheem-Ruud:** GT-199PV-N; GT-199PV-P; GT-199PV-N-1; GT-199PV-P-1

**Richmond:** RMTG-74PVN; RMTG-74PVP; RMTG-74PVN-1; RMTG-74PVP-1; RMTG-74PVNH; RMTG-74PVPH; RMTG-74PVNUH; RMTG-74PVPUH

Sold by: Retailers nationwide and through plumbing wholesale distributors to plumbers, contractors and consumers from May 2004 through December 2006 for between \$800 and \$1,300.

Manufactured in: Japan

Remedy: Consumers with the recalled water heaters should stop using them immediately, if the air filter door is not in place. Consumers, who have not already been contacted by an authorized contractor, should immediately contact their installer or Rheem Manufacturing Company to arrange for a free, on-site repair. Consumers are reminded to use the air filter door for these water heaters to avoid a carbon monoxide hazard.

Consumer Contact: For more information, contact Rheem toll-free at (866) 369-4786 between 7 a.m. and 7 p.m. CT Monday through Friday and 9 a.m. and 4:30 p.m. CT Saturday and Sunday, or visit the firm's Web site at:

<http://www.tankless-recall.com>

Note: Regardless of the type of water heater that is used, every home should have a CO alarm outside all sleeping areas, and consumers should ensure that their CO alarms have working batteries.

To see this recall on CPSC's web site, including pictures of the recalled products, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml07/07108.html>



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