

Safety Alert Bulletin

21 March 2007

Casio Inc Announces Recall of Electronic Keyboards Due to Fire Hazard

March 20, 2007

Release #07-133

Firm's Recall Hotline: (866) 800-4302

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: Electronic Musical Keyboards

Units: About 12,000

Importer: Casio(r) Inc., of Dover, N.J.

Manufacturer: Casio Computer Co. Ltd., of Tokyo, Japan

Manufactured in: China

Hazard: The recalled keyboards can overheat when in use, posing a fire hazard to consumers.

Incidents/Injuries: Casio(r) has received five reports of keyboards overheating, including two incidents that resulted in fire. There have been two reports of property damage, in addition to the unit itself. No injuries have been reported.

Description: This recall involves model CTK-710 of the Casio(r) 61-key full-size electronic musical keyboards. The size of the keyboard is 37-11/16-inches by 14-1/16-inches by 5-1/4 inches. Products with serial numbers ranging from 7030001 through 7040400 and 7041901 through 7043500 are included in this recall. The brand and model information are found on the front of the unit above the keyboard and the serial number is found inside the battery compartment located on the underside of the unit.

Sold at: Wal-Mart, Best Buy and music instrument stores nationwide, in catalogs, on Casio's Web site, and on other Web sites between May 2006 and February 2007 for between \$70 and \$150.

Remedy: Consumers should stop using the keyboard immediately, unplug it and remove the batteries. Consumers should contact Casio for a free repair.

Consumer Contact: For more information, consumers should call Casio toll-free at (866) 800-4302 between 9 a.m. and 8 p.m. ET seven days a week, or visit the firm's Web site at <http://www.casio.com>

To see this recall on CPSC's web site, including a picture of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml07/07133.html>



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