

Safety Alert Bulletin

11 July 2007

Gateway Inc. Recalls Notebook Computer Batteries Due to Fire Hazard

Release #07-219

Firm's Recall Hotline: (800) 292-6813

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Gateway Lithium Ion Battery Packs

Units: About 14,000

Manufactured in: China

Battery Distributor: Gateway Inc., of Irvine, Calif.

Hazard: These lithium-ion battery packs can overheat, which could pose a fire hazard to consumers. This is not an internal battery cell defect.

Incidents/Injuries: Gateway has received four reports of battery packs overheating, including minor property damage. No injuries have been reported.

Description: The recalled battery packs were shipped as the primary or spare battery pack for some Gateway 400VTX and 450ROG series notebooks, and are identified by part numbers: 6500760 or 6500761. The part number and "made by SMP" are printed on a label on the underside of the battery pack.

Sold through: Gateway's professional and direct distributors and Gateway Country stores nationwide from May 2003 through August 2003. The computers with these batteries sold for between \$1,200 and \$2,400 and individual batteries sold for between \$60 and \$90.

Remedy: Consumers should stop using these recalled batteries immediately and contact Gateway to receive a replacement battery. Consumers can continue to use the notebook computers safely by turning the system off, removing the battery pack, and using the AC adapter and power cord to power the system until the replacement battery is received.

Consumer Contact: For additional information, contact Gateway at (800) 292-6813 between 7 a.m. and 10 p.m. CT seven days a week or visit the company's Web site at:

<http://www.gateway.com/battery>

To see this recall on CPSC's web site, including pictures of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml07/07219.html>



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