

# **Safety Alert Bulletin**

12 July 2007

## **Fire Hazard with Thermador(r) Built-In Ovens Leads to Recall by BSH Home Appliances Corp.**

Release #07-228

Firm's Recall Hotline: (800) 701-5230

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Thermador(r) Brand Built-In Ovens

Units: About 42,000

Manufactured in: United States

Manufacturer: BSH Home Appliances Corp., of Huntington Beach, Calif.

Hazard: The oven can have gaps in the insulation where overheating can occur and when used in the self-cleaning mode it can cause nearby cabinets to overheat. This can pose a fire hazard to consumers.

Incidents/Injuries: BSH Home Appliances has received ten reports of incidents including one which resulted in a fire that caused extensive property damage. No injuries have been reported.

Description: This recall involves Thermador(r) Brand built-in single ovens and combination models which have a conventional oven and a microwave. The model numbers of the single ovens are C271B, C301B, SEC271B and SEC301B. The model numbers of the combination models are SEM272B, SEM302B, SEMW272B and SEMW302B. The ovens have date codes between FD8403 and FD8701. The model number and date code can be found on the underside of the control panel.

Sold at: Appliance and specialty stores nationwide from November 2004 through May 2007 for between \$2,400 and \$3,900.

Remedy: Consumers should stop using the oven's self-cleaning mode and contact BSH Home Appliances immediately to schedule an inspection and free repair, if necessary.

Consumer Contact: BSH Home Appliances at (800) 701-5230 between 7 a.m. and 11 p.m. ET Monday through Friday. For more information, visit the firm's Web site at:

<http://www.thermador.com>

To see this recall on CPSC's web site, including pictures of the recalled products, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml07/07228.html>



New York State Department of State  
**Office of Fire Prevention and Control**  
41 State Street  
Albany, NY 12231-0001

- phone: (518) 474-6746
- fax: (518) 474-3240
- [fire@dos.state.ny.us](mailto:fire@dos.state.ny.us)
- <http://www.dos.state.ny.us/fire/firewww.html>