

# ***Safety Alert Bulletin***

October 2, 2007

## **Salton Inc and QVC Recall Electric Toasters Due to Fire Hazard**

Release #08-001

QVC's Recall Hotline: (800) 367-9444

Salton's Recall Hotline: (800) 233-9054

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Salton Inc. and QVC Recall Electric Toasters Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Cook's Essential Electric Toasters

Units: About 5,200

Retailer: QVC Inc., of West Chester, Pa.

Distributor: Salton Inc., of Lake Forest, Ill.

Hazard: The toaster can turn on without bread in the slots and ignite items placed on top of it, posing a fire hazard.

Incidents/Injuries: QVC has received information that ten toasters reportedly turned on spontaneously, including one incident of fire damage to kitchen cabinets and two incidents of toaster covers burned. No injuries have been reported.

Description: This recall involves the "Cook's Essential" four-slice wide slot electric toasters model CET 401. These toasters are made of stainless steel and measure 12 inches long, 13 inches wide and 8 inches high. Each toaster has "Cook's Essentials Classic Look Toaster, Model: CET401" printed on a plate located on the underside of the toaster.

Sold by: QVC through its television station, its Web page; its toll-free number, outlet, and its employee and Studio stores from January 2003 through June 2003 for between \$63 and \$69 plus about \$8 for shipping and handling. Some recalled toasters may have been sold at various retailers.

Manufactured in: China

Remedy: Consumers should stop using the toaster immediately, unplug it, and cut off the power cord where it enters the body of the toaster. Consumers who return the power cord in the prepaid envelope that will be provided will receive a full refund.

Consumer Contact: Consumers who bought a toaster from a QVC's television program or at QVC.com were sent a package by mail containing information on how to receive a refund. Consumers who have not received the information packet should call QVC at (800) 367-9444, from 7 a.m. to 1 a.m. ET, seven days a week or visit QVC's Web site at [www.qvc.com](http://www.qvc.com).

Consumers who bought a toaster at a QVC outlet or retail store should return the toaster at the store where it was purchased to receive a full refund. For all non-QVC purchases, contact Salton at (800) 233-9054 between 8:30 a.m. and 5 p.m. CT Monday through Friday or visit the firm's Web site at [www.esalton.com](http://www.esalton.com)

To see this recall on CPSC's web site, including pictures of the recalled products, please go to: <http://www.cpsc.gov/cpsc/pub/prerel/prhtml08/08001.html>



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