

Safety Alert Bulletin

November 21, 2007

Elmo USA Corp Recalls Visual Presenters Due to Fire Hazard

Release #08-098

Elmo's Recall Hotline: (877) 275-3566

Epson's Recall Hotline: (800) 444-1948

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Visual Presenters (sold as Image Presentation Cameras by Epson)

Units: About 54,000

Distributor: ELMO USA Corp. of Plainview, NY

Manufacturer: ELMO Co. Ltd., of Japan

Hazard: Improperly installed fluorescent top lights in the presenter can overheat, posing a fire hazard.

Incidents/Injuries: None reported.

Description: Visual presenters capture images to LCD panels, LCD projectors and TV monitors. The recall includes presenters sold under the ELMO, Epson, Doar Communications, Vtel and Tandberg brand names. The presenters were manufactured between December 1993 and December 2003. The manufacturer information is located on the side, rear and bottom of the main body of the following ELMO model numbers, EV-500AF, EV-400AF, EV-6000AF, EV-8000AF, HV-5000XG, HV-7000SX, HV-8000SX, EV-4400AF, HV-5100XG and Epson model ELPDC02.

Sold by: Elmo dealers, office supply stores and other retailers nationwide from December 1993 to June 2006 for between \$2,600 and \$9,000.

Manufactured in: Japan

Remedy: Consumers should stop using the recalled visual presenters immediately and contact Elmo USA

for all models except Epson. All Epson owners should contact Epson. Consumers with recalled units will receive a free inspection and repair.

Consumer Contact: For additional information, contact Elmo USA at (877)275-3566 between 9 a.m. and 5 p.m. ET Monday through Friday or visit the firm's Web site at www.elmousa.com. Epson customers should contact Epson at (800) 444-1948 between 7 a.m. and 5 p.m. PT Monday through Friday or visit the firm's website at www.epson.com

To see this recall on CPSC's web site, including a picture of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml08/08098.html>



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