

# **Safety Alert Bulletin**

December 5, 2007

## **General Electric Recalls Microwave Combo Wall Ovens Due to Fire Hazard**

Release #08-110

GE's Recall Hotline: (888) 240-2745

Sear's Recall Hotline: (888) 679-0282

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

General Electric Media Contact: (888) 240-2749

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Built-in Combination Wall and Microwave Ovens

Units: About 92,000

Manufacturer: GE Consumer & Industrial, of Louisville, Ky.

Hazard: The door switch in the microwave oven can overheat and ignite plastic components in the control area, posing a fire hazard to consumers. The lower thermal oven does not pose a hazard.

Incidents/Injuries: GE is aware of 35 incidents of minor property damage and one incident in which a fire damaged adjacent kitchen cabinets. No injuries have been reported.

Description: The recall includes GE combination microwave and conventional built-in wall ovens sold under the following brand names:

GE, GE Profile(r) and Kenmore. The ovens were sold in white, black, bisque and stainless steel. The brand name is printed on the lower left corner on the front of the microwave door. The following model and serial numbers can be found inside the microwave oven on the left interior wall.

Recalled GE / GE Profile Models:

JKP85B0A3BB, JKP85B0D1BB, JKP85W0A3WW, JKP85W0D1WW, JKP86B0F1BB, JKP86C0F1CC, JKP86S0F1SS, JKP86W0F1WW, JT965B0F1BB, JT965C0F1CC, JT965S0F1SS, JT965W0F1WW, JTP85B0A2BB, JTP85B0A3BB, JTP85B0A4BB, JTP85B0A5BB, JTP85B0D1BB, JTP85W0A2WW, JTP85W0A3WW, JTP85W0A4WW, JTP85W0A5WW, JTP85W0D1WW, JTP86B0F1BB, JTP86C0F1CC, JTP86S0F1SS, JTP86W0F1WW, JTP95B0A2BB, JTP95B0A3BB, JTP95B0A4BB, JTP95B0A5BB, JTP95B0D1BB, JTP95W0A2WW, JTP95W0A3WW, JTP95W0A4WW, JTP95W0A5WW, JTP95W0D1WW

Serial number begins with:

AZ, DZ, FZ, GZ, HZ,  
LZ, MZ, RZ, SZ, TZ,  
VZ, ZZ, AA, DA, FA,  
GA, HA, LA, MA, RA,  
SA, TA, VA, ZA, AD,  
DD, FD, GD, HD, LD,  
MD, RD, SD, TD, VD,  
ZD, AF, DF, FF, GF,  
HF, LF, MF, RF, SF,  
TF, VF, ZF

Recalled Kenmore Models: (All model numbers start with 911)

41485991, 41485992, 41485993, 41485994, 41489991, 41489992, 41489993, 41489994, 49485992, 49489992, 47692100, 47699100, 47862100, 47869100, 47812200, 47813200, 47814200, 47819200, 47792200, 47793200, 47794200, 47799200

Serial number begins with:

0, 1, 2, 3

Sold at: Department and appliance stores from January 2000 to December 2003 for between \$1,500 and \$2,000.

Manufactured in: United States

Remedy: Consumers should stop using the microwave oven immediately. Consumers should contact GE regarding their GE/GE Profile micro-oven combo or Sears for their Kenmore unit. GE is offering a free repair or rebate on a new product, a \$300 rebate toward the purchase of a new GE brand unit, or a \$600 rebate toward the purchase of a new GE Profile brand unit. Sears is offering a free repair or \$300 rebate toward the purchase of a new Kenmore brand unit. Consumers can continue using the lower thermal oven.

Consumer Contact: For additional information on GE /Profile units, contact General Electric toll-free at (888)-240-2745 from 8 a.m. to 8 p.m. ET Monday through Friday, and 9 a.m. to 3 p.m. ET Saturday, or visit GE's Web site at [www.geappliances.com](http://www.geappliances.com). For additional information on Kenmore units, contact Sears toll-free at (888) 679-0282 from 8 a.m. to 10 p.m. ET Monday through Saturday, or visit Sears' Web site at [www.sears.com](http://www.sears.com)

To see this recall on CPSC's web site, including pictures of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml08/08110.html>



New York State Department of State  
*Office of Fire Prevention and Control*  
41 State Street  
Albany, NY 12231-0001

- phone: (518) 474-6746
- fax: (518) 474-3240
- [fire@dos.state.ny.us](mailto:fire@dos.state.ny.us)
- <http://www.dos.state.ny.us/fire/firewww.html>