



## POLYCOM, INC. RECALLS WIRELESS CONFERENCE PHONE BATTERIES DUE TO FIRE HAZARD

Release #08-297

Firm's Recall Hotline: (800) 963-7627

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Firm's Media Contact: (925) 924-5689

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: SoundStation2W Wireless Conference Phones with Lithium Ion Batteries

Units: About 5,800 units

Phone Distributor: Polycom, Inc., of Pleasanton, Calif.

Battery Pack Distributor: Gold Peak Industries Ltd., of Hong Kong

Hazard: The battery packs can overheat, posing a fire or burn hazard.

Incidents/Injuries: Polycom has received one report of a battery pack overheating resulting in minor property damage. No injuries have been reported.

Description: The recalled battery packs were supplied by Gold Peak Industries Ltd. and sold with Polycom's SoundStation2W wireless conference phones from December 1, 2007 until May 2, 2008, and separately as replacement battery packs during the same time period. The SoundStation2W part numbers and SKU numbers are printed on the underside of the telephone and include the following models:

Part Number | SKU Number

2201-67800-022 | 2200-07800-001

2201-67880-022 | 2200-07880-001

SoundStation2W recalled battery pack part numbers, SKU numbers and date codes are as follows:

Part Number | SKU Number | Date Code

1520-07803-003 | 2200-07803-002 | GP1207, GP0108, GP0208, GP0308 (December 2007 through March 2008)

1520-07804-003 | 2200-07804-002 | GP1207, GP0108, GP0208, GP0308 (December 2007 through March 2008)

The battery packs have a black or white plastic coating and a white label with the following title: "RECHARGEABLE Li-ion BATTERY." The recalled battery pack part numbers can be found on the bottom right hand corner of the white label on the battery pack. The date code can be found to the left of the part number printed on the white label of the battery.

Sold by: Authorized dealers nationwide through catalogs, online, telesales, office supply stores, the Polycom Web store, and Fry's Electronics retail locations from December 2007 through May 2, 2008 for between \$700 and \$900. Replacement battery packs were sold for between \$50 and \$90 through the same outlets.

Manufactured in: China

Remedy: Consumers should immediately remove the battery pack from their SoundStation2W wireless conference phone. Once the battery pack is removed, consumers can still use their conference phone by keeping the charger plugged into the unit. Consumers should not attempt to use battery packs other than those supplied by Polycom in the unit. Consumers should contact Polycom for a free replacement battery pack.

Consumer Contact: For additional information, contact Polycom, Inc. at (800) 963-7627 between 9 a.m. and 5 p.m. ET Monday through Friday, or visit the firm's Web site at [www.polycom.com/2WBattery](http://www.polycom.com/2WBattery)

To see this recall on CPSC's web site, including pictures of the recalled product, please go to: <http://www.cpsc.gov/cpscpub/prerel/prhtml08/08297.html>



NYS Department of State

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