



HEWLETT-PACKARD CO. RECALLS FAX MACHINES DUE TO FIRE HAZARD

Release #08-313

Firm's Recall Hotline: (888) 654-9296

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: HP Fax 1010 and 1010xi Machines

Units: About 367,000 units (an additional 84,000 units sold outside of the U.S.)

Importer: Hewlett-Packard Co., of Palo Alto, Calif.

Hazard: An internal electrical component failure can cause overheating of the product posing a risk of burn or fire.

Incidents/Injuries: Hewlett-Packard has received three reports of overheating including two in the U.S. resulting in minor property damage. No injuries have been reported.

Description: This recall involves the HP Fax 1010 and HP Fax 1010xi models manufactured from November 2002 through September 2004. The HP logo and the model name and number are printed on the front of the fax machine.

Sold at: Electronic, computer and camera stores nationwide, as well as Web retailers from November 2002 through December 2004 for between \$130 and \$150.

Manufactured in: China

Remedy: Consumers should immediately disconnect the recalled fax machine from the electrical power source and contact HP to receive a rebate.

Consumer Contact: For additional information, contact HP toll-free at (888) 654-9296 between 6 a.m. and 6 p.m. MT Monday through Friday, or visit HP's Web site at:

www.hp.com/go/fax1010recall

To see this recall on CPSC's web site, including a picture of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml08/08313.html>



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