



## DYMO RECALLS POWER ADAPTERS SOLD WITH DYMO® PRINTERS DUE TO BURN HAZARD

Release #09-033

Firm Contact Number: (888) 658-3904  
CPSC Recall Hotline: (800) 638-2772  
CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product.

Name of Product: DYMO(r) LabelWriter(r) Power Adapters used with printers

Units: About 17,000

Manufacturer: DYMO, of Stamford, Conn.

Hazard: The power adapters can fail, causing the printer to overheat. This can pose a burn hazard to consumers.

Incidents/Injuries: DYMO has received 11 reports of printers overheating and emitting smoke and/or a burnt smell. No injuries have been reported.

Description: This recall involves the external power adapters sold with the following DYMO LabelWriter® 400 series printers: DYMO LabelWriter 400, DYMO LabelWriter 400 Turbo, DYMO LabelWriter Twin Turbo, DYMO LabelWriter Duo and DYMO Desktop Mailing Solution with housing date codes 2407, 2507, 2607 or 2707. The date code is printed on the plastic housing of the adapter. Power adapters with "RoHS" printed on the top right of the product label are not included in this recall.

Sold by: Office supply stores, discount retailers, and various specialty retailers nationwide from September 2007 through October 2008 for between \$100 and \$250.

Manufactured in: China

Remedy: Consumers should immediately unplug the recalled power adapter from the wall socket and from their printer and contact the firm to receive a free replacement external power adapter kit.

Consumer Contact: For additional information, contact DYMO toll-free at (888) 658-3904 between 9 a.m. and 8 p.m. ET or visit the firm's Web site at [www.dymo.com](http://www.dymo.com) or <http://global.dymo.com/poweradapter>

To see this recall on CPSC's web site, including pictures of the recalled product, please go to:  
<http://www.cpsc.gov/cpscpub/prereel/prhtml09/09033.html>



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