



GE RECALLS TO INSPECT AND REPAIR WALL OVENS DUE TO FIRE AND BURN HAZARDS

Release #09-046

Firm's Recall Hotline: (888) 569-1588

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: GE®, GE Profile™, Monogram® and Kenmore® Wall Ovens

Units: About 244,000

Manufacturer: GE Consumer & Industrial, of Louisville, Ky.

Hazard: The extreme heat used in the self-clean cycle can escape, if the wall oven door is removed and incorrectly re-attached by the installer or the consumer. This can pose a fire and burn hazard to consumers.

Incidents/Injuries: GE is aware of 28 incidents of minor property damage in which adjacent kitchen cabinets have been damaged. No injuries have been reported.

Description: This recall involves GE wall ovens sold under the following brand names: GE®, GE Profile™, Monogram® and Kenmore®. The wall ovens were sold in white, black, bisque and stainless steel. The following model and serial numbers can be found inside the oven on the left interior wall. For microwave combination ovens, the serial number can be found on the left interior wall of the microwave.

Brand | Model | Serial Number Begins With

GE/Profile | JCT915, JT912, JT915, JT952, JT955, JT965, JT980*, JTP20, JTP25, JTP28, JTP48, JTP50, JTP86 | TD, VD, ZD AF, DF, FF, GF, HF, LF, MF, RF, SF, TF, VF, ZF

Monogram | ZET3058, ZET938, ZET958

Kenmore (All model numbers start with 911) | 4771, 4775, 4781, 4904, 4905, 4923* | 2T, 2V, 2Z 3A, 3D, 3F, 3G, 3H, 3L, 3M, 3R, 3S, 3T, 3V, 3Z

* Lower oven only

Sold at: Home builders and appliance stores nationwide from October 2002 through December 2004 for between \$900 and \$3,600.

Manufactured in: United States

Remedy: Consumers should immediately inspect the oven to make sure they do not have an incorrectly re-attached wall oven door, which will not open into the flat position. If the wall oven door is incorrectly re-attached, consumers should not use the self-clean cycle and call GE for a free repair. Consumers can continue to use normal baking or broiling function in the oven until the oven is repaired.

Consumer Contact: For additional information, contact GE toll-free at (888) 569-1588 between 8 a.m. and 8 p.m. Monday through Friday, and between 9 a.m. and 3 p.m. Saturday ET, or visit the firm's Web site at www.GEAppliances.com

To see this release on CPSC's web site, please go to:
<http://www.cpsc.gov/cpsc/pub/prere1/prhtml09/09046.html>



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