



CPSC ANNOUNCES: HP EXPANDS RECALL OF NOTEBOOK COMPUTER BATTERIES DUE TO FIRE HAZARD

Release # 10-240

Firm's Recall Hotline: (888) 202-4320

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

HP Media Contact: (281) 514-6552

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Lithium-Ion batteries used in Hewlett-Packard and Compaq notebook computers

Units: About 54,000 (70,000 units were previously recalled in May 2009)

Importer: Hewlett-Packard Co., of Palo Alto, Calif.

Hazard: The recalled lithium-ion batteries can overheat, posing a fire and burn hazard to consumers.

Incidents/Injuries: Since the May 2009 recall, HP has received 38 additional reports of batteries that overheated and ruptured resulting in 11 instances of minor personal injury and 31 instances of minor property damage.

Description: The recalled lithium-ion rechargeable batteries are used with various model series of HP and Compaq notebook computers. The chart below includes all notebook model numbers associated with batteries recalled to date. The computer model number is located at the top of the service label on the bottom of the notebook computer. Not all batteries matching the bar codes are being recalled.

Notebook Model and Number

Battery Bar Codes (^ in the code can be any letter or number)

HP Pavilion dv2000, dv2500, dv2700, dv6000, dv6500, dv6700, dx6000, dx6500, dx6700

62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^

HP Pavilion dv9000, dv9500, dv9700

65033^^B7U^^^, 65033^^B7V, 65033^^BGU^^^

Compaq Presario A900 C700, F500, F700, V3000, V3500, V3700, V6000, V6500, V6700

62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^

HP G6000, G7000

62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^

HP Compaq 6510b, 6515b, 6710b, 6710s, 6715b, 6715s

65000^^B5V^^^

HP Compaq 6720s

67059^^V8U^^^, 67059^^V8V^^^

Sold at: Computer and electronics stores nationwide, hp.com and hpshopping.com from August 2007 through July 2008 for between \$500 and \$3,000. The battery packs were also sold separately for between \$100 and \$160.

Manufactured in: China

Remedy: Consumers should immediately remove the batteries referenced above from their notebook computer and contact HP to determine if their battery is included in this recall (even if the battery was previously checked). Consumers with recalled batteries will receive a free replacement battery. After removing the recalled battery from their notebook computer, consumers may use the AC adapter to power the computer until a replacement battery arrives. HP recommends that only batteries obtained from HP or an HP authorized reseller be used with HP notebook PCs.

To see this recall on CPSC's web site, including pictures of the recalled products, please go to:

<http://www.cpsc.gov/cpscpub/prerel/prhtml10/10240.html>



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