Kidde Recalls Smoke and Combination Smoke/CO Alarms Due to Alarm Failure

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of product: Kidde hard-wired smoke and combination smoke/carbon monoxide (CO) alarms

Hazard: The alarms could fail to alert consumers of a fire or a CO incident following a power outage.

Remedy: Replace

Consumer Contact: Kidde toll-free at (844) 553-9011 from 8 a.m. to 5 p.m. ET Monday through Friday or online at www.kidde.com and click on Recalls for more information.

Units: About 1.2 million in the United States and about 112,000 in Canada

Description: This recall involves Kidde residential smoke alarm model i12010S with manufacture dates between December 18, 2013 and May 13, 2014, combination smoke/CO alarm il2010SCO with manufacture dates between December 30, 2013 and May 13, 2014, and combination smoke/CO alarm model KN-COSM-IBA with manufacture date between October 22, 2013 and May 13, 2014. They are hard-wired into a home’s electric power. The il2010S and il2010SCO come with sealed 10 year batteries inside. The KN-COSM-IBA model has a compartment on the front for installation of replaceable AA backup batteries. The alarms are white, round and measure about 5 to 6 inches in diameter. Kidde is engraved on the front of the alarm. Kidde, the model number and manufacture dates are printed on a label on the back of the alarm. “Always On” is also engraved on the front of alarms with sealed 10-year batteries.

Incidents/Injuries: None reported.

Remedy: Consumers should immediately contact Kidde for a free replacement smoke or combination smoke/CO alarm. Consumers should keep using the recalled alarms until they install replacement alarms.

Sold at: CED, City Electric Supply, HD Supply, Home Depot, Menards Inc. and other retailers, electrical distributors and online at Amazon.com, HomeDepot.com and shopkidde.com from January 2014 through July 2014 for between $30 and $50.

Importer: Walter Kidde Portable Equipment Inc., of Mebane, N.C.

Manufacturer: Fyrnetics Ltd. of Hong Kong

Manufactured in: China
SAFETY NOTICE

Post until January 11, 2015  In cooperation with the U.S. Consumer Product Safety Commission

i12010S – 10 Year Hardwired Smoke Alarm – manufactured 12/18/13 through 5/13/14
i12010SCO – 10 Year Hardwired Combination Smoke/Carbon Monoxide Alarm – manufactured 12/30/13 through 5/13/14
KN-COSM-IBA – Combination Smoke/Carbon Monoxide Alarm (front-load battery model only) – manufactured from 10/22/13 through 5/13/14

These units are AC/DC powered and capable of hardwired interconnect. They have a Kidde logo on the face of the unit. The model number is on the label on the back of the unit.

Identified Hazard: If a power outage occurs at the same second that a unit is performing a sensor health check, the unit may go into a “latched” mode, causing it not to alert to the presence of smoke. It will sound if it receives a signal from an alarm in the same interconnected system. Once power is restored, a latched unit will sound an alert, regardless of the presence of fire and/or carbon monoxide (for combination units) until power to the unit is completely removed.

Remedy: Replace Unit. Consumers should not take the alarm out of service until they receive a replacement from Kidde.

Kidde Product Support: Kidde toll-free at 1-844-553-9011 between 8:00 a.m. – 5:00 p.m. EST Monday through Friday, except holidays, or visit our website at www.kidde.com. Calls consumers may have of a technical nature that are not related to the recall should be transferred to our toll free number.
September 11, 2014

Dear Valued Fire Service Professional:

Walter Kidde Portable Equipment Inc. (“Kidde”) in conjunction with the U.S. Consumer Product Safety Commission (CPSC) announced a voluntary recall to replace certain Kidde AC/DC smoke alarms and combination smoke/carbon monoxide alarms. A copy of the joint recall announcement can be seen by clicking here and attached is the safety notice. Kidde has sent copies to our retail customers with instructions to post a copy of the safety notice in stores that sold these alarms.

This replacement program was initiated because the units may not perform as designed following a power outage. If a power outage occurs at the same second that a unit is performing a sensor health check, the units may go into a “latched” mode, causing them not to alert to the presence of smoke. The unit will sound if it receives a signal from an alarm in the same interconnected system. Once power is restored, a latched unit will sound an alert, regardless of the presence of smoke or carbon monoxide, until power to the alarm is completely removed.


Kidde discovered the issue during an internal quality check. There have been no incidents reported, but due to our commitment to quality and safety, Kidde has taken action out of an abundance of caution. We have corrected the issue on future models, and are working with customers to obtain all affected units currently in stock.

If you receive inquiries please direct them to contact Kidde at 1-844-553-9011 or www.Kidde.com.

We value our relationship with the state fire marshals and NASFM and appreciate your understanding as we take care of this matter. If you have any questions, you can contact Neal Zipser, Kidde’s Community Affairs Manager, at 919-304-8264.

We apologize for any inconvenience this may cause and sincerely thank you for your cooperation in this matter.

Sincerely,

Chris Rovenstine
Vice-President, Sales and Marketing
Kidde