

# ***Safety Alert Bulletin***

**Release #06-259**

**Firm's Recall Hotline: (800) 828-4040**

**CPSC Recall Hotline: (800) 638-2772**

**CPSC Media Contact: (301) 504-7908**

## **Fire Hazard Prompts Canon U.S.A. to Recall Previous Model Desktop Copiers for Repair**

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Canon Desktop Copiers

Units: About 800,000

Manufactured in: Japan and Thailand

Manufacturer: Canon Inc., of Japan

Hazard: An improperly fitting electrical connection inside the copiers can cause overheating, smoking and fire.

Incidents/Injuries: Canon U.S.A. has received six reports of NP1020 model copiers starting to smoke or catching on fire due to the problem with the electrical connection. No injuries were reported.

Description and Models: The repair recall includes only the following model Canon copiers: PC6, PC6RE, PC65, PC7, PC7RE, PC8, PC11, PC11RE, PC12, NP1010 and NP1020. The model number is on the front panel of the unit. The recalled copiers were manufactured between 1987 and 1998.

Sold by: Dealers, national retailers and office supply stores nationwide from January 1987 through December 1999 for between \$1,500 and \$2,300.

Remedy: Users should stop using the recalled copiers immediately and contact Canon U.S.A. to receive a free repair.

Consumer Contact: For additional information, contact Canon U.S.A. at (800) 828-4040 anytime, or visit the firm's Web site at:

<http://www.usa.canon.com>

To see this recall on CPSC's web site, including pictures of the recalled desktop copiers, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml06/06259.html>



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