

Safety Alert Bulletin

25 October 2006

Laptop Battery Recall Expands SONY

NEWS from CPSC
U.S. Consumer Product Safety Commission
Office of Information and Public Affairs
Washington, DC 20207

Release #07-011

Firm's Recall Hotline: See Options Below

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contacts: Julie Vallese or Scott Wolfson, (301) 504-7908 or (301) 504-7051

Sony Media Contact: Rick Clancy, (858) 942-3020

The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Consumers should stop using the product immediately unless otherwise instructed.

Name of Product: Rechargeable, lithium ion batteries containing Sony cells used in Fujitsu Computer Systems Corporation, Gateway Inc., Sony Electronics Inc., and Toshiba America Information Systems Inc. notebook computers.

Units: About 340,000 batteries (an additional 3,080,000 battery packs were sold worldwide)

Battery Cell Manufacturer: Sony Energy Devices Corp., of Japan

Hazard: These lithium ion batteries can overheat, posing a fire hazard to consumers.

Incidents/Injuries: There have been 16 reports of notebook computer batteries overheating, causing minor property damage and two minor burns. All of these reported incidents and injuries have been associated with earlier recalls of notebook computer batteries containing these Sony cells. There have been no incidents involving batteries sold by the notebook manufacturers participating in this announcement.

Description: These lithium ion batteries were sold with, or sold separately to be used with, the following notebook computer models:

Computer Manufacturer Computer Model Battery Model

Fujitsu LifeBook: P1510, P1510D, P7120, P7120D, S7020, S7020D, C1320D, Q2010, T4210 CP229720-01, CP229725-01, CP234003-01, CP234019-01, CP255100-01, CP255108-01, CP267910-01, CP267915-01, CP283030-01, CP293420-01

Gateway Gateway: CX200, CX210, E100M, M250, M255, M280, M285, M465, M685, MP8708, NX260, NX510, NX560, NX860, NX100, MX1025, MX6918b, and MX1020j 916C4610F, 916C4720F, 916C4730F, 916C5010F, W230

Sony Sony VAIO: VGN-FE550G, VGN-FE570G, VGN-T240P, VGN-T250, VGN-T250P, VGN-T260P, VGN-T270P, VGN-T340P, VGN-T350, VGN-T350P, VGN-T360P, VGN-T370P VGP-BPS3A, VGP-BPS2B
Toshiba Portege: M300, M400/M405, S100/S105

Qosmio: G35

Satellite: R10/R15

Tecra: A2, M3, M4, M5, M6, and S3 PA3191U-4BRS, PA3356U-2BRS, PA3475U-1BRS, PA3191U-5BRS, PA3356U-3BRS, PA3476U-1BRS

The battery model can be found on the battery's label.

Sold: Directly by Fujitsu Computer Systems Corporation, Gateway Inc., Sony Electronics Inc., and Toshiba America Information Systems Inc. and through authorized distributors as part of a notebook computer. The computers sold for between \$500 and \$3000 and the batteries were also sold separately for between \$75 and \$200, during the following dates:

Fujitsu - from June 2005 through October 2006.

Gateway - from September 2005 through October 2006.

Sony - from December 2004 through October 2006

Toshiba - from September 2004 through October 2006.

Manufactured in: Japan, China, Taiwan and Malaysia

Remedy: Consumers should remove the affected batteries from notebook computers until they contact their computer manufacturer and receive further instructions. Batteries covered by this program will be replaced free of charge. Consumers should use only batteries obtained from their computer manufacturer or from an authorized reseller.

Consumer Contact: Customers should contact the manufacturer of their notebook computer to determine if their battery is covered by this program and to request a replacement battery. The contact information for the participating manufacturers is:

Fujitsu - (800) 8FUJITSU or

<http://www.computers.us.fujitsu.com/battery>

Gateway - (800) 292-6813 or

<http://www.gateway.com/battery>

Sony - (888) 476-6972 or

<http://esupport.sony.com/battery>

Toshiba - (800) 457-7777 or

<http://www.bxinfo.toshiba.com>

The CPSC has also prepared a list of safety tips that consumers should follow when using a notebook computer. The list can be found at:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml06/06271.html>

To see this recall on CPSC's web site, including pictures of the recalled product, please go to:

<http://www.cpsc.gov/cpsc/pub/prerel/prhtml07/07011.html>



New York State Department of State
Office of Fire Prevention and Control
41 State Street
Albany, NY 12231-0001

- phone: (518) 474-6746
- fax: (518) 474-3240
- fire@dos.state.ny.us
- <http://www.dos.state.ny.us/fire/firewww.html>