UPDATING-RESETTNG MY.NY.GOV USER ACCOUNT

GO TO MY.NY.GOV
CLICK ON RADIO BUTTON “Sign In”
ENTER YOUR NYID NUMBER IN THE Username:

THEN CLICK ON Forgot your Password
Enter your Username and Click I’m not a robot (answer the puzzle if needed)

CLICK CONTINUE

CLICK Reset using eMail
You will receive the following information

If you do not receive an email, please contact OFPC at 518-474-6746. Thank you.
Dear SANDRA XASAXAUXD,

This email was sent in response to your "Forgot Password" request.

**If you DID NOT make the request, you may disregard this email.**

By selecting forgotten password you have begun the account reactivation process. For security reasons you will be asked to complete two steps. First, establish three new shared secrets and second, create a new password. Once you have completed these steps your account will be reactivated.

Please **click here** to reactivate your account. Please do not close out of the browser while completing the account activation.

If the above link does not work please copy and paste the below URL into your browser.

https://my.ny.gov/FP5V3/reset.xhtml?rid=25a489fe-a1cd-43b4-b6dc-ec6e06f9275b&nygovidlang=en

**NOTE:** The above link is valid for only 24 hours.

Thank you
New York State
YOU WILL THEN BE PROMPTED TO CONTINUE

YOU MUST ANSWER THE 3 SECURITY QUESTIONS
AFTER YOU ANSWER CLICK CONTINUE

YOU WILL RECEIVE CONFIRMATION

CLICK CONTINUE
ENTER YOUR NEW PASSWORD

Your connection is not secure

Password Change Request

NY0000137, please change your current password before continuing.

New Password

Confirm New Password

Set Password Clear this form

Your connection is not secure

The owner of static-assets.ny.gov has configured their website improperly. To protect your information from being stolen, Firefox has not connected to this website.

Learn more...

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Learn more...

CLICK SET PASSWORD
YOU WILL RECEIVE A CONFIRMATION YOUR PASSWORD WAS RESET

CLICK CONTINUE, THIS WILL TAKE YOU INTO YOUR ACCOUNT BY CLICK ON THE Go to MyNY
You will receive the blocks to the areas you have access to.