

## Questions and Answers after Grant Application Posting

This document consists of questions received regarding 2015-16 PSAP Operations Grant. Questions have not been altered, except to provide clarity and anonymity to counties.

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**1. Q: Under the RFA, Section 1. General Information, Standards & Guidelines on page 5 to which the grantee must adhere, standard VI is the ASAP protocol (APCO/CSAA 2.101.1-2008). This particular standard is not currently available to New York State PSAPs as such an interface does not yet exist in New York.**

***Is DHSES going to waive this requirement, request planned compliance, or mandate future adherence?***

**A:** This standard shall be followed as applicable to current PSAP configuration. CAD provider should be contacted to determine the availability of the ASAP interface.

**2. Q: In the application cover page instructions on page 6, the requirement is to print pages 5 and 6, scan them to a PDF, and return with the completed application. However, page 5 is a brief compliance instruction, and due to pagination the cover pages are 6 and 7, not 5 and 6. It appears that DHSES' intent is to have pages 6 and 7 scanned and returned, as that would capture the contact person's signature.**

***Are the application instructions incorrect, and will there be a correction?***

**A:** The application is revised to reflect correct pages for printing, which is 6 and 7.

**3. Q: In the application under Section 4, Geolocation Data, DHSES inquires the applicant's ability to provide location data for some/all 911 callers, and also non-911 callers. Our call management system does capture the caller's location (when provided) but does not have ability to bulk export locations.**

***Can DHSES provide additional information or examples of what and how geolocation data could/would be provided?***

**A:** If you cannot bulk export locations, then the answer would be "NO". This is a general question, which will not impact the distribution of funding. We are looking for general compilation of data where 911 and other calls for service are generated, examples include service calls from the field officer via radio.

**4. Q: Can DHSES provide additional information or examples of what constitutes "sources other than 911 calls" in Section 4 of the Application?**

**A:** Examples of sources other than 911 call include service call from the field officer via radio.

**5. Q: Can I use 2015-16 PSAP Operations grant funding to pay for a consultant to help with 911 center accreditation?**

**A:** Yes, consultant cost for assistance with 911 center accreditation would be allowable expense.