

Are We There Yet?

The Road to Addressing Social Vulnerabilities in Disaster Recovery



When Disaster Strikes...We're There!



 **Catholic Ch**
ARCHDIOCESE OF SA

8 Organizations. 1 Cause. A Stronger Co
www.ccstl.org | 314.367.5500 | facebook



Winter Flood 2015

In response to Floods in Missouri The Salvation Army distributed participated in 12 MARC's over 10 days. TSA gave out 3,470 drinks, 2,269 snacks, 740 flood clean up kits, along with 178 Cleaning and rebuild kits, 650 families received vouchers for over \$141,000 for clothing, groceries, lodging and other emergency needs.



2015 Long Term Recovery

The Salvation Army and Catholic Charities of St. Louis (in conjunction with St. Francis Community Services) was awarded over \$957,000 in grants to hire 15 staff that reached out to 681 flood-affected families. Over \$200,000 in financial support was given to 131 families. 1700 volunteers spent over 40,000 hours rebuilding homes, giving over \$900,000 in construction labor.



“What’s Right with the Region” Award

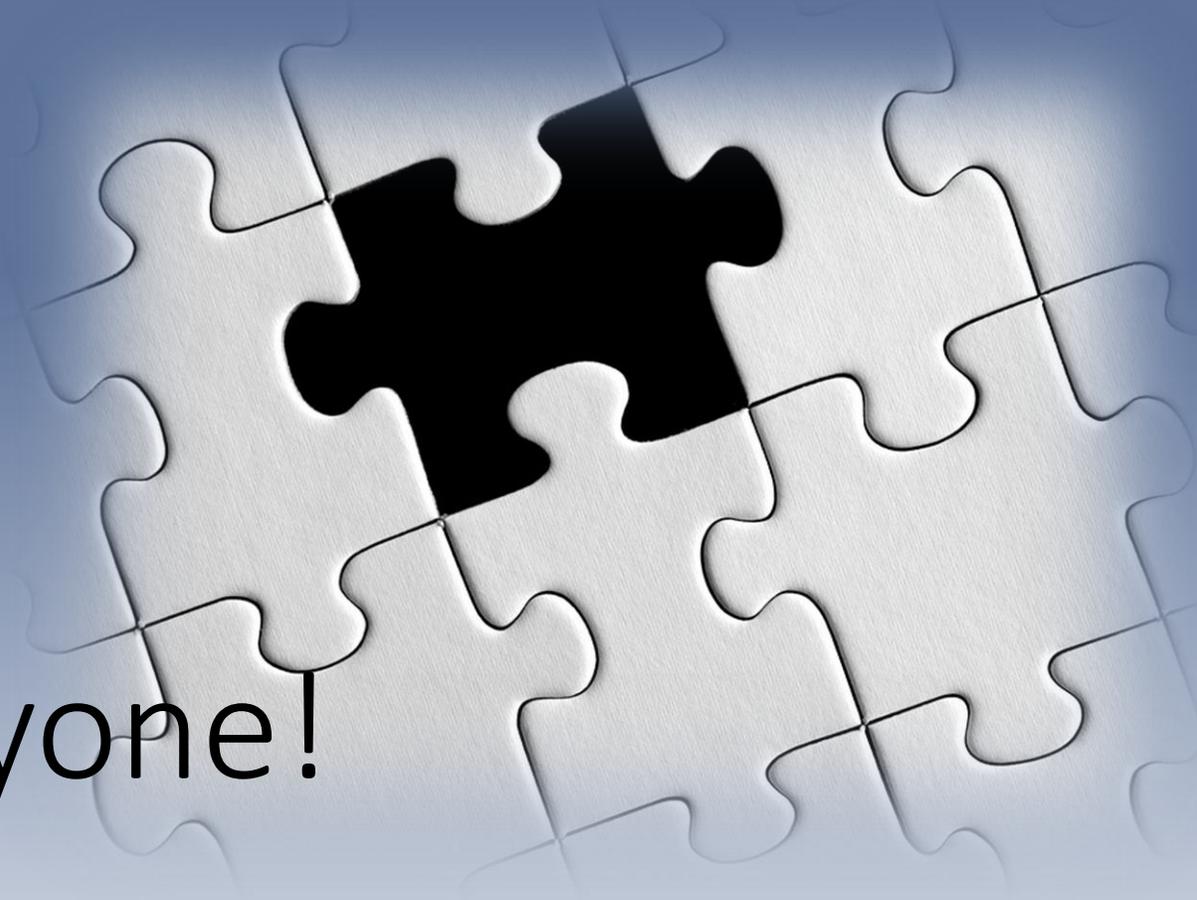


Here Come's Another One! April 2017 Flood

18 MARC's over 10 days. TSA distributed over 5,000 meals, 1,200 flood clean up kits, 911 families received over \$185,000 in vouchers for clothing, groceries, lodging and other emergency needs.

In Long Term Recovery CCSTL/SFCS & TSA along with have raised a combined \$300,000 for case management and direct aid to more than 100 families affected.





Well...That's Everyone!

Or is it?

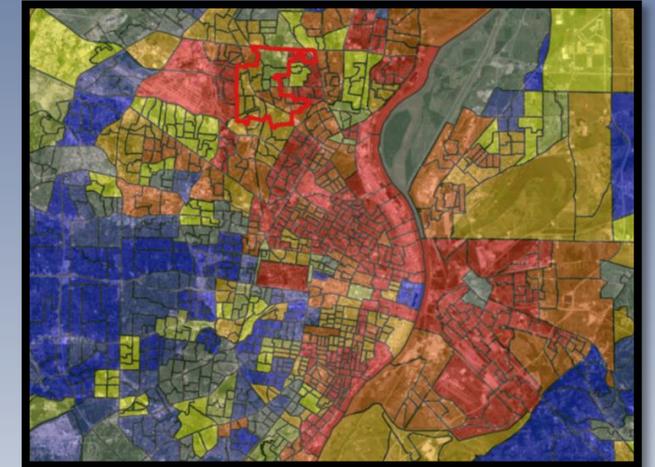
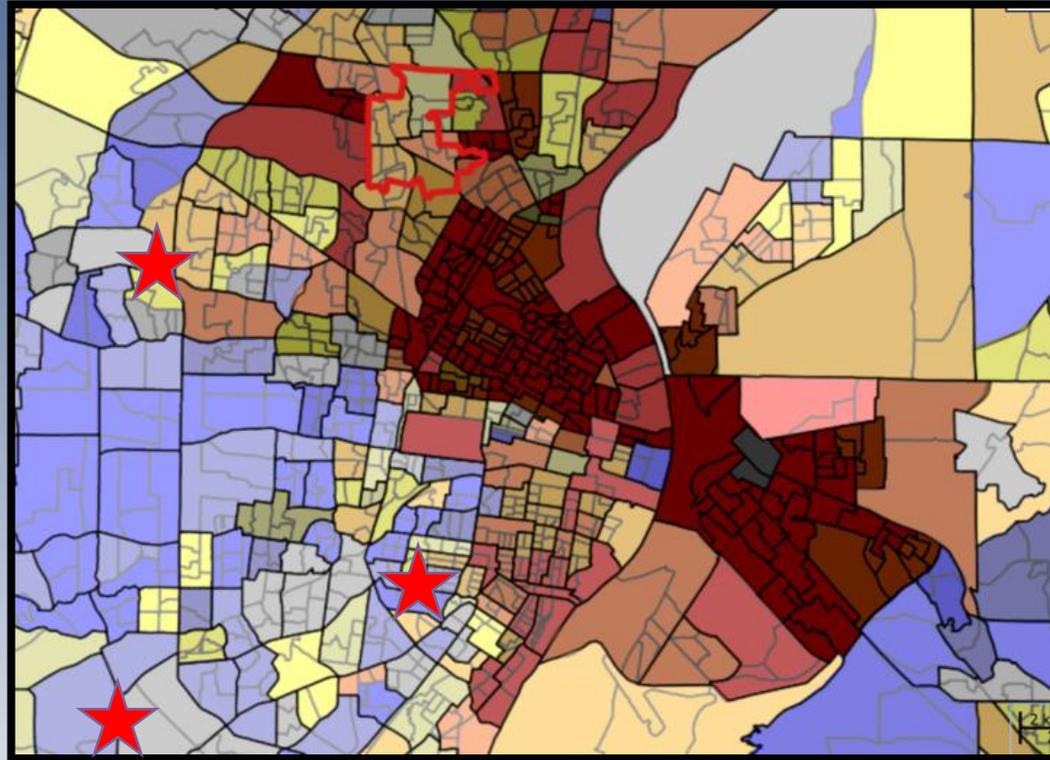


Overlooked...Twice

- Apartment Complex
- TSA Toy Town
- Other Program Participants
- Personal Contact



5th Most Segregated Major City in the U.S.A.



Multiple Barriers

Why Should We Care?

- Trauma In disasters
 - Mental & emotional health
 - Physical injury
- Compounds existing barriers
 - Lose possessions, home, and community
 - Poverty
- Domino Effect
 - Children
 - Small businesses
 - Insurance costs
 - Property values (flight)
- Community resources stressed
 - Food pantries
 - Local support agencies
 - Donor fatigue



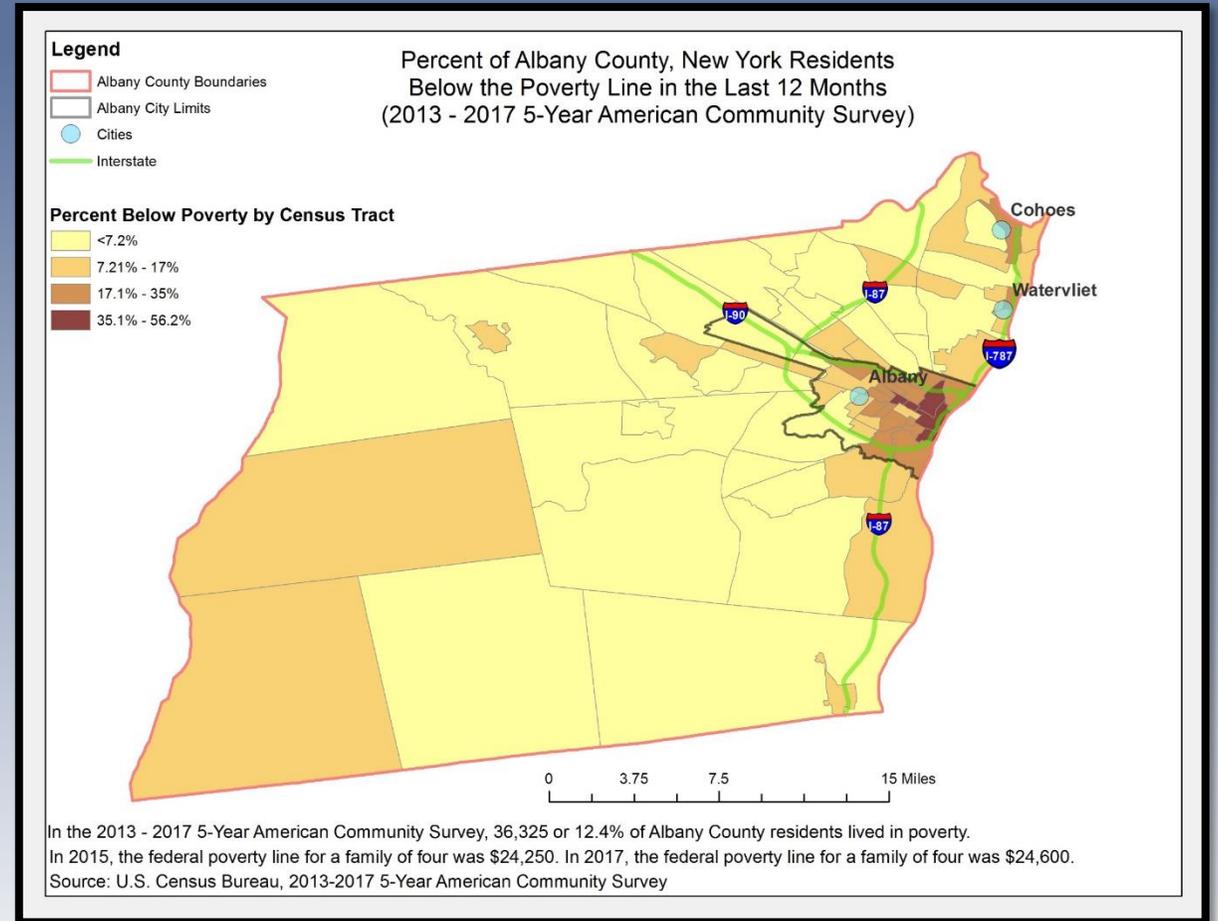
Social Vulnerabilities

What are they and what do we do about them?



What are Social Vulnerabilities?

- Race/Ethnicity/Culture
- Age
- Ability (mental/physical)
- Language
- Socio-Economic Status
- Gender Identity or Preference
- Citizenship Status
- Religion
- Others...



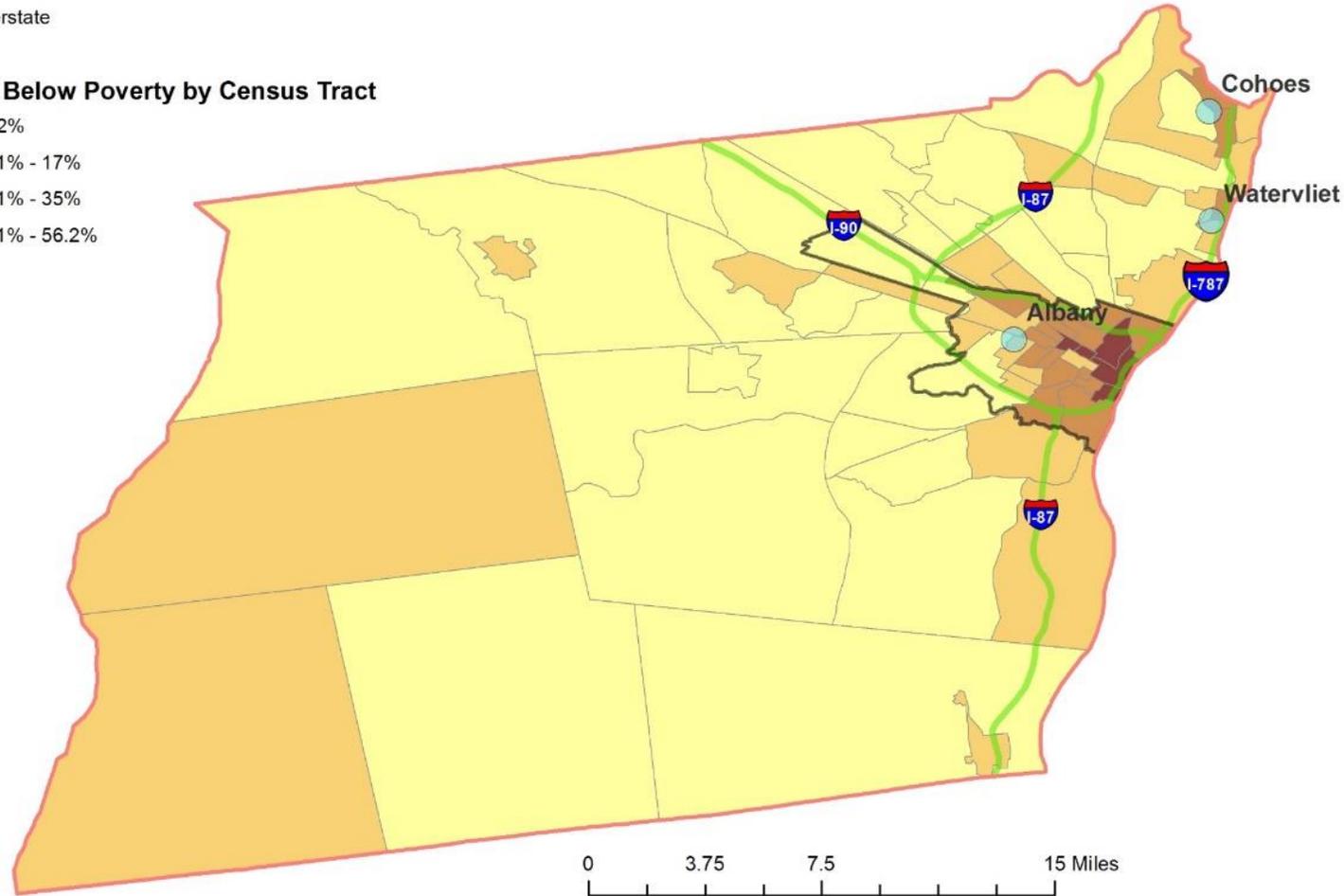
Legend

- Albany County Boundaries
- Albany City Limits
- Cities
- Interstate

**Percent of Albany County, New York Residents
Below the Poverty Line in the Last 12 Months
(2013 - 2017 5-Year American Community Survey)**

Percent Below Poverty by Census Tract

- <7.2%
- 7.21% - 17%
- 17.1% - 35%
- 35.1% - 56.2%



In the 2013 - 2017 5-Year American Community Survey, 36,325 or 12.4% of Albany County residents lived in poverty.
In 2015, the federal poverty line for a family of four was \$24,250. In 2017, the federal poverty line for a family of four was \$24,600.
Source: U.S. Census Bureau, 2013-2017 5-Year American Community Survey



What is Social Justice?

Standard Definition

- The way in which human rights are manifested in the everyday lives of people at every level of society
- Justice in terms of the distribution of wealth, opportunities, and privileges within a society



What is Social Justice?

How do “We” define it?

- The assurance that each person affected by disaster has **ACCESS** to the multitude of available disaster response and recovery resources regardless of geographical location, language, socio-economic, race, religion, or any other barriers.
- **Intentionality** in providing an **EQUITABLE** form of outreach, intake, assessment and service delivery.



Equality vs. Equity

Equality

- Giving everyone the same thing

Equity

- Giving people what they need to enjoy a full and healthy life.

Equality should be the goal when everyone is starting from the same place.
Equity should be implemented when people are starting with certain advantages or disadvantages.

The hazards and vulnerability literature reveals that categories of people living in a disaster-stricken area are not affected equally.

<https://www.youtube.com/watch?v=IrKRm6KAzfU>



ACTIVITY



Let's Get to the Tools!

Social Justice Interventions



Social Justice Lens

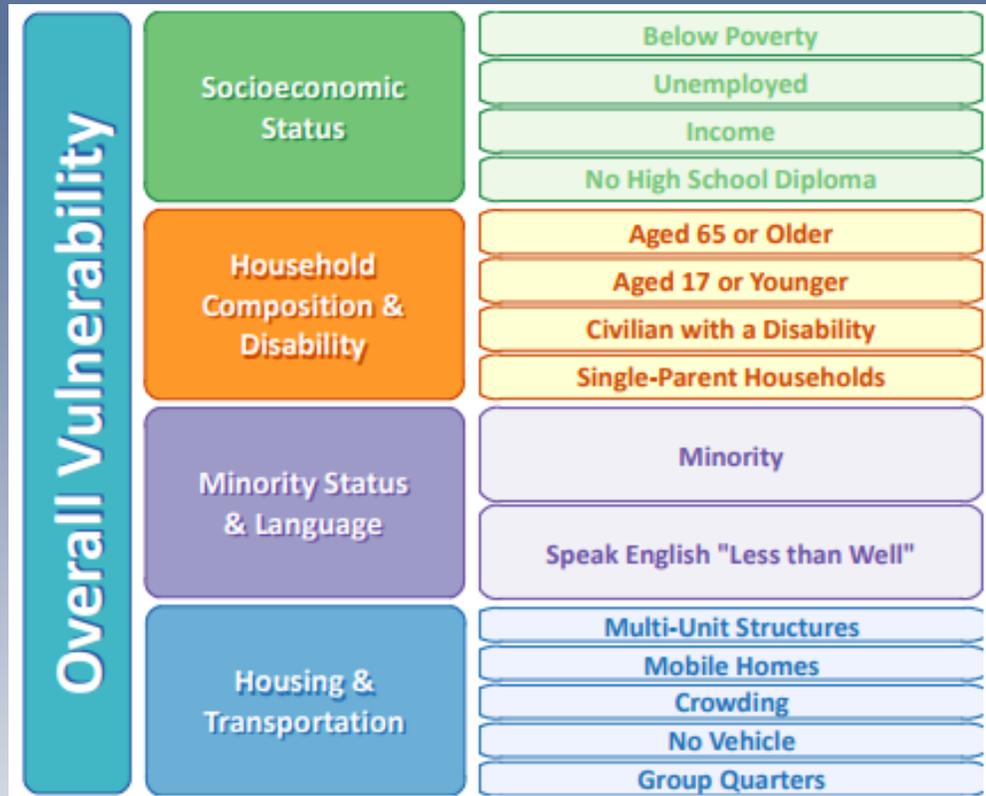


Vulnerability	Barrier	Intervention
Who are the groups affected by this event?	What are the potential impacts on these groups?	Have you intentionally involved stakeholders who are also members of the communities affected by this Event?
Does this event have potentially disproportionate impacts or produce other unintended consequences on communities of color or low-income communities?	What are the barriers to more equitable outcomes?	How will you mitigate the negative impacts and address barriers identified?

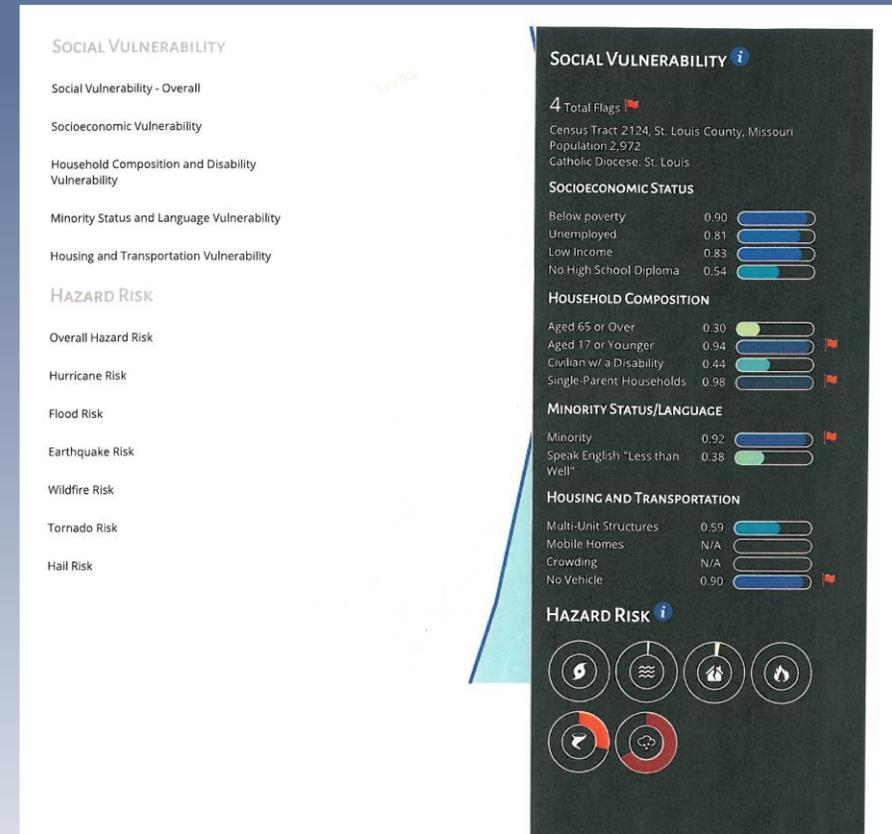


Intervention: Tools to Identify Social Vulnerabilities

Social Vulnerability Index (SVI)



Catholic Charities USA Disaster Operations Map



<https://svi.cdc.gov>

<https://svi.cdc.gov/map.html>

https://ccusa.github.io/Disaster_Vulnerability_Map

https://ccusa.github.io/Disaster_Vulnerability_Map/#9.85/42.6407/-73.638



Intervention: Tools for Prioritizing Need

American Red Cross CAN Tier System

Tier 1: Immediate needs met, stable, some remaining unmet needs; quarterly monitoring to update status or may be closed due to lack of resources for identified need. A case may be re-opened if resource(s) become available during the performance period.

Tier 2: Some remaining unmet needs or in current rebuild/repair status; monthly contact to monitor progress

Tier 3: Significant unmet needs - Disaster Recovery Plan being developed and monitored; bi-weekly or weekly contact

Tier 4: Immediate and long term unmet needs; may lack capacity or be highly dependent on social services due to low literacy, elderly, low income or disabled; weekly contact.



Intervention: Tools for Prioritizing Social Vulnerabilities

CCSTL/TSA Disaster Social Vulnerability Scale

Socioeconomic Status

Major = 3	unemployed, consist. unable to pay bills, income at or below poverty line, no GED.
Moderate = 2	Meet basic needs w/ subsidy, pt/ft employment with inadequate pay.
Minor = 1	Meet basic needs and manage debt w/o assistance, adequate pay, requires add'l support to restore to Safe, Sanitary, and Secure conditions.

Household Composition & Disability

Major = 3	Age 65+/17-, has a disability, severe difficulty in day to day functioning, single parent lacking familial support.
Moderate = 2	Ongoing medical condition, but can meet most daily living needs, some healthcare assistance.
Minor = 1	Functional to handle life stressors, minor impairment, strong support, access to medical care.

Minority Status & Language

Major = 3	Minority or immigrant, speaks no english, may be undocumented.
Moderate = 2	Minority or Immigrant with limited to no English speaking, ability to understand, but difficulty responding.
Minor = 1	Minority or Immigrant, can speak English well, but needs some help with forms/documents.

Housing & Transportation

Major = 3	Uninsured and meet one of the following: Homeless or transitional or Apartment living or mobile home, no/unreliable transportation.
Moderate = 2	Underinsured and meet one of the following: Safe housing, marginally adequate, reliable but limited transportation, minimal insurance.
Minor = 1	Safe, adequate housing, with subsidy, reliable transportation to meet needs, insured but requires add'l support to restore to safe, sanitary, and secure conditions.



Disaster Social Vulnerability Assessment

Date

Client ID No.

Disaster Case Manager/Worker

Impact (Check one)

Damage Assessment	Destroyed	Major	Minor	Affected
Socio- economic Status				
Household Comp & Disability				
Minority Status & Language				
Housing & Transportation				
TOTALS				
Disaster Impact Multiplier	x4	x3	x2	x1
Total Vulnerability Score				

Social Vulnerability Scale

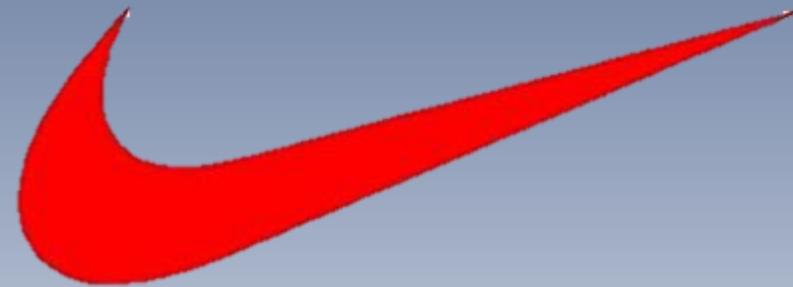
Very High	37-48
High	25-36
Medium	13-24
Low	1-12

Instructions

1. Check off Damage Assessment level to determine Impact column to be used.
2. Ask client series of questions within each vulnerability domain (Socio-economic, Household Composition/Disability, Minority Status/Language, Housing/Transportation) to assess their level of vulnerability (Major, Moderate, Minor)
3. Input corresponding number into impact category and add total
4. Multiply total by the Disaster Impact Multiplier to get the Total Vulnerability Score.
5. Determine where client falls on Social Vulnerability Scale



Just Do It!



Addressing Social Vulnerabilities through a Social Justice Lens'

Trademark of Nike Company. We do NOT own the rights to this symbol or phrase.



Intervention: Gray Skies

Vulnerability	Barrier(s)	Intervention(s)
Housing & Transportation	Outreach, Access	Actively seeking those populations with limited ability to reach MARCs
Minority Status & Language	Outreach, Access	<p>Intentional advertising Ex. Places of Worship, Grocery stores, Mobile Device Stores, Hair/Nail Salons, Existing agencies frequented by population – Human/Social Service Agencies</p> <p>Trauma-informed Services: Refugees & others Cultural Competency (race, religion, dietary restrictions, ethnic norms etc.)</p> <p>Are your publications, letters, flyers, verbal communications accounting for the language barriers?</p>



Intervention: Blue Skies

Vulnerability	Barrier(s)	Intervention(s)
Minority Status & Language	Non English speaking Limited Literacy Cultural Differences Geographical isolation	Advocacy: Metropolitan St. Louis Sewer District (MSD) Buyouts Federal Declarations & DCMPs-intermediate case work Staff/Volunteer Training
Socio-economic Status	No stakeholder/Community input, limited agency collaborations	Volunteer Recruitment Advocacy: Metropolitan St. Louis Sewer District (MSD) Buyouts Federal Declarations & DCMPs-intermediate case work Staff/Volunteer Training
Household Composition & Disability	Difficulty accessing services No support Mobility Functional impairments	Staff/Volunteer Training Specific Service Partners to address mental/physical limitations Build Support systems



ACTIVITY



Questions???

LaKeysha I. Fields, LMSW

Asst. Divisional Social Services Director
The Salvation Army Midland Division

lakeysha_fields@usc.salvationarmy.org

Tyrone D. Ford, LCSW

Director of Service Integration
Catholic Charities of St. Louis

tford@ccstl.org

