



G489 MANAGEMENT OF SPONTANEOUS VOLUNTEERS IN DISASTERS

NO. OF OPENINGS: MAX 50

ULSTER COUNTY

1 DAY

NOVEMBER 17, 2017

CATSKILL REGION

ANNOUNCED: AUGUST 31, 2017

Description:

To introduce participants to the skills and planning considerations that are required to manage large numbers of people who are not affiliated with an experienced relief organization, but who want to help in disasters.

Course Goals:

By participating in this course, participants will be able to:

- Identify issues and challenges in the management of spontaneous volunteers
- Identify the elements of a spontaneous volunteer management plan
- Identify best practices for the management of spontaneous volunteers in disasters
- Develop and implement a spontaneous volunteer management plan
- Explain the role of the Volunteer Reception Center (VRC) and virtual VRC in the transition from response to recovery.

Location: Ulster County Law Enforcement Center
380 Boulevard
Kingston, NY 12401

Time: 9:00 a.m. – 5:00 p.m.

Cost: There is no fee for the course. Food, lodging & transportation costs are the responsibility of the participant.

Registration Deadline: [November 3, 2017](#)

Completion: Participants, who actively participate, attend all course contact hours will receive a Certificate of Attendance for the course.

Prerequisites:

All course participants should be familiar with their own state and local government Emergency Operations Plan Annex, if one exists, on the use of spontaneous volunteers and volunteers affiliated with relief organizations.

The recommended prerequisite to enroll in this course is verified completion of the: (IS-100.b, *Introduction to the Incident Command System (ICS)*, ICS-100; IS-200.b, *Incident Command System for Single Resources and Initial Action Incidents*; IS-700.a, *National Incident Management System (NIMS), An Introduction*; and IS 800 *National Response Framework, An Introduction*).

Who Should Attend?

This course is designed for emergency managers and voluntary organizations responsible for the management of spontaneous volunteers.

Registration:

The Statewide Learning Management System (SLMS) will be used for course registration

<https://nyslearn.ny.gov/index.html> if you already have an account within SLMS please choose SLMS Login, if you are new to the system please choose First Time Logging.

SLMS Course number:
04-22-0292-01-01-46-17001

Please click on the link below for information on how to validate/obtain an account within the New York State Learning Management System

http://www.dhses.ny.gov/training/slms/SLMS_ExternalUserRegistration.pdf

TRAINING NOTICE

Contact: NYS Office of Emergency Management - Training & Exercises at (518) 292-2351 or OEM.training@dhses.ny.gov