

AN ESSENTIAL ROLE IN PUBLIC SAFETY

Information sharing and situational awareness are integral components of securing our country, our state, and our community. With that in mind, you should be aware of a program designed not just for firefighters or pre-hospital care providers, but for all New Yorkers. SAFEGUARD NEW YORK is an important program partnering community members, businesses and emergency service professionals like you to work together to alert members of state and local law enforcement to suspicious activities and potential acts of terrorism. You are our eyes and ears on the ground, on the streets, going to the grocery stores, in the mall, being citizens; you can help us to fulfill our public safety responsibilities. Early recognition and reporting of potential terrorist activity can serve as the first line of defense against those who commit acts of terrorism. If you witness anything suspicious, you are encouraged to contact your local law enforcement or the New York State Terrorism Tips line at 1-866-SAFE-NYS (1-866-723-3697).

There are eight signs of terrorism that all citizens should be aware of, especially first responders. As part of a fire company or ambulance service responding to emergency scenes on a daily basis, you may be the first to notice materials or a pattern of activity suggestive of a terrorist plot, and yours may be the only call to alert law enforcement before an incident happens. Like all emergency service providers, you have a sense of call patterns, and when something doesn't feel right you know it.

As emergency service professionals, you should be aware there is a concern that individuals seeking to commit acts of terrorism may utilize emergency service organizations to acquire certain materials, skills, or training in order to succeed with their intentions. These individuals may also target first responders; or they may pose as emergency services personnel in order to access certain locations and appear to belong. For the safety of yourselves, your partners, and your fellow citizens, your continued vigilance is essential.

Again, any signs of suspicious activity may be reported 24 hours a day, seven days a week to the New York State Terrorism Tips Hotline at 1-866-723-3697 (1-866-SAFE-NYS).

if you
SEE SAY
SOMETHING SOMETHING®

Report Any Suspicious Activity to the
New York State Terrorism Tips Hotline at

1-866-SAFE-NYS
1-866-723-3697
Across New York State

1-888-NYC-SAFE
1-888-692-7233
In New York City



NEW YORK STATE | Homeland Security
and Emergency Services

OFFICE OF COUNTER TERRORISM
Harriman State Office Campus
1220 Washington Avenue
Building 7A
Albany, NY 12226
www.dhses.ny.gov/oct

**OFFICE OF FIRE PREVENTION
AND CONTROL**
Harriman State Office Campus
1220 Washington Avenue
Building 7A, Floor 2
Albany, NY 12226
www.dhses.ny.gov/ofpc

*"If You See Something, Say Something®" used with
permission of the NY Metropolitan Transportation Authority.*

SAFEGUARD NEW YORK



FIRE AND EMS

FIRST RESPONDERS HAVE BEEN TARGETED WHILE RESPONDING TO CALLS

- First responders should be alert on every call; ranging from motor vehicle accidents to calls to residences, businesses, and public spaces.
- Upon arriving at a potentially man-made incident, responders should be aware of the possibility of a second attack, including explosive devices, active shooters, or bombers.
- Those who target first responders cause a delay in care for those who are injured.
- Emergency services personnel should conduct a thorough observation of all people at the scene of an attack, including the injured to detect possible threats.
- Responders should be alert to the behavior of those on scene, including friends and family members of patients/victims.



EMERGENCY RESPONDERS SHOULD BE ALERT FOR

- Little or no furniture other than a bed or mattress.
- Police manuals, tactical training manuals, flight manuals.
- Maps, photos, blueprints.
- Unusual chemicals or other materials that seem out of place.
- Surveillance equipment, still and video cameras, and night vision goggles.
- Ammunition, firearms, or weapons boxes.
- Inquiries regarding certain types of medications that EMS carries and their potential harmful effects.
- Requests to purchase, or knowledge of how to purchase particular medications.
- Inquiries into the purchase of a new, used, or decommissioned emergency vehicle, or how to authenticate emergency vehicle markings.
- A person who is hostile, uncooperative or expressing hate or discontent with the United States.

HOW EMERGENCY SERVICES CAN PROTECT THEMSELVES FROM LOSS

- Monitor and control who is entering your stations: current and former employees/members, delivery and service personnel, etc.
- Check identification and ask individuals to identify the purpose of their visit to your department.
- Report broken doors, windows and locks to your organization's security personnel as soon as possible. Repairs should be made in a timely manner.
- Back-up files or copies of sensitive and critical information and databases should be made.
- Store, lock, and inventory your organization's keys, access cards, uniforms, badges, and vehicles.
- Monitor and report suspicious activity in or near your facility's entry/exit points, parking areas, garages, and immediate vicinity.
- Suspicious-looking packages should be reported to your local law-enforcement. DO NOT OPEN or TOUCH.
- Shred or destroy all documents that contain sensitive personal or organizational information that is no longer needed.
- Keep an inventory of your most critical equipment, hardware, and software.
- Store and lock your personal items such as wallets, purses, and identification when not in use.
- Question an unexplained withdrawal by a student after completion of training or a certification program.
- Be alert for suspicious individuals observed loitering in the vicinity of parked ambulances, fire apparatus, or hospital and emergency room entrances.
- Investigate loss of equipment associated with fire or EMS vehicles: this includes medical equipment and supplies, medications and controlled substances, uniforms, insignias or decals, vehicle license plate(s), special parking placards, lights, sirens, and communication equipment.

Know the Routines

Be aware of what is going on around you

Take what you hear seriously

"If you see something, say something!"

KNOW THE EIGHT SIGNS OF TERRORISM

1. **Surveillance:** Individuals recording, watching, unusually photographing or monitoring activities, especially near critical infrastructure.
2. **Suspicious Questioning:** Seeking information about manpower and staffing, facility specific information, response protocols and security without an obvious need to know.
3. **Tests of Security:** Breaches of security or attempted intrusions as a test; may include numerous or unexplained false alarms, and/or individuals in secure areas claiming to be lost.
4. **Funding:** Suspicious transactions involving large cash payments, deposits, withdrawals, or transfers of money; bulk cash smuggling; suspected financial fraud; sale of counterfeit goods; or misleading charities.
5. **Acquiring Supplies:** Purchase, theft, loss, or stockpiling of supplies needed for an attack; may include explosives, weapons, chemical precursors, computers, blue prints, maps, fake identification cards, security plans, training materials, etc.
6. **Suspicious Persons Out of Place:** Persons who do not seem to belong, exhibiting unusual behaviors or unauthorized possession of uniforms, credentials, or cloned/stolen/repurposed vehicles.
7. **Dry or Trial Run:** Individuals practicing for a later attack, to determine timing and escape routes.
8. **Deploying Assets:** Positioning equipment and/or personnel in preparation for an attack.

Now you can See Something, Send Something!

"See Something, Send Something" allows anyone to capture suspicious activity as a photo or written note, and send the information to the New York State Intelligence Center. From there, the tip will be reviewed and if relevant, sent to the appropriate law enforcement agency. The application, which can be downloaded for free for iPhone and Android phone users, also includes information on what to look for and when to report suspicious activity.



Download the app online at: www.NY.gov/SeeSendNY or use your smart phone to scan the QR code 

