

Jeffrey Boyle is the Deputy Director for 911 at the Pennsylvania Emergency Management Agency (PEMA), where he is responsible for coordinating Pennsylvania's transition to a statewide next generation 911 (NG911) system. A focus of PEMA, under Jeff's leadership, has been to develop a strong partnership with the Pennsylvania 911 community. Since 2017, these collaborative efforts have led to significant accomplishments to improve 911 systems across Pennsylvania in areas such as adoption of new standards, statewide 911 plan development, regionalization of 911 systems, GIS enhancements, and addressing aging systems within Pennsylvania's county based PSAPs.

Jeff has also implemented many needed reforms in Pennsylvania's 911 Program to streamline business processes and implement strong oversight of 911 funding. These efforts have allowed Pennsylvania to sustain and improve current 911 systems while maintaining Pennsylvania's ability to implement NG911 and invest in future technologies.

Jeff holds a Bachelor of Science degree in Business Administration from the California University of Pennsylvania. He has over eighteen years of experience in progressively responsible accounting, audit, and information technology management positions with the Commonwealth of Pennsylvania.