



## Course Description

### National Transportation Safety Board (NTSB)

#### Description:

Family Assistance Operations play a critical role during significant incidents by providing support, resources, and information to impacted families and their communities. The importance of being prepared to establish an interagency family assistance operation in response to a Mass Casualty Incident (MCI) or Mass Fatality Incident (MFI) cannot be understated. Assessing and addressing the needs of family members and victims is critical. While the importance of these operations is widely recognized, the need for additional training and information for public safety agencies to successfully support these missions has been identified.

#### Course Objectives:

- An overview of NTSB's mission, authority, and a brief overview of their investigation process
- An overview of family assistance operations
- A review of federal transportation family assistance legislation, including historical details and current requirements
- Discussion of the fundamental concerns of family members, including notification of involvement, victim accounting, access to resources and information, and handling of personal effects.

#### Prerequisites:

**You must be a US Citizen to take this course. If you are not please let us know by email for further instruction at [OEM.TRAINING@DHSES.NY.GOV](mailto:OEM.TRAINING@DHSES.NY.GOV)**

All participants must have a FEMA Student Identification (FEMA SID) number. Students can search for their existing/create a new FEMA SID at: <https://cdp.dhs.gov/femasid/>.

#### Length: 16 Hours

#### Target Audience:

This is designed for personnel involved in family assistance operations from New York State, and other member agencies from key New York State stakeholders

#### Cost:

There is no fee for the course. Other cost considerations are detailed in each LMS course offering.

#### Signup Details:

Register through the New York State DHSES Learning Management System. Access the LMS through the link on the calendar webpage.