

Public Safety Answering Points (PSAP) Grant

Frequently Asked Questions (FAQs)

Q: I am a town/village/city, can I apply?

A: No, only county governments are eligible to apply.

Q: What happens if I don't apply/submit information, do I still get my award?

A: No, you MUST apply AND submit all required information by the deadline in order to be eligible to receive an award.

Q: When I can submit claims for this program?

A: Claims can be submitted after January 1st, 2023. Please note the 12-month performance period begins January 1st, 2023. All claims must be for expenses occurring in the 12 month period on or after that date.

Q: Can I extend the contract beyond 12 months?

A: No. The grant performance period is 12 months, from January 1, 2023 until December 31, 2023. Extensions will not be considered.

Q: Can I submit claims for future expenses?

A: No, this is a reimbursement grant.

Q: Can I e-mail my application to DHSES?

A: No, the application must be submitted via E-Grants portal, including the Worksheet. If you have questions regarding completing or submitting the grant application, please contact the DHSES Grant Program Administration Office at (866) 837-9133.

Q: Are personal services eligible in this grant?

A: Yes, personal services are eligible under this grant program.

Q: Can I buy new vehicle or portable radios with this grant?

A: No, land mobile radio subscriber equipment is not an eligible expense.

Q: Are dispatcher's/call taker's chairs eligible under this grant program?

A: Yes. Dispatcher's and call taker's chairs are eligible expenses.

Q: I have questions about this program, who do I contact?

A: If your question is regarding completing or submitting the grant application, please contact the DHSES Grant Program Administration Office at (866) 837-9133. If your question is regarding other aspects of this program, please contact DHSES-OIEC at (518) 322-4911.