



Homeland Security and Emergency Services

2024 Public Safety Answering Point (PSAP) Operations Grant Program: Application Resubmission

Frequently Asked Questions (FAQs)

*(New and/or Updated FAQ's are Highlighted in Red;
Please Check the DHSES Website Frequently for Updates)*

I. Due Date and Application Instructions

- 1) **Question: What is the application due date for the resubmission of the 2024 Public Safety Answering Point (PSAP) Operations Grant Program?**

Answer: Applications are due to the NYS Division of Homeland Security and Emergency Services (DHSES) on **November 1, 2024**, by 5:00 pm. Applications that are submitted past this date will be disqualified and no extensions will be given.

- 2) **Question: How do I resubmit my application for the 2024 Public Safety Answering Point (PSAP) Operations Grant Program?**

Answer: Applications, including the required 2024 PSAP Application Worksheet, the signed Attestation Form and appropriate attachments, must be submitted to Grant.Info@dhses.ny.gov by **November 1, 2024**.

- 3) **Question: I have previously submitted my application in the DHSES E-Grants system, do I just need to update the information?**

Answer: NO, your application during this resubmission process is being collected through Grant.Info@dhses.ny.gov. Please **do not** try to adjust your prior application submissions in the DHSES E-Grants system.

- 4) **Question: What will happen if I fail to answer all of the required sections of the application and provide the required documentation?**

Answer: If you fail to answer any of the required sections of the application and do not provide the documentation requested to support your application, it may result in a disqualification of your application and prevent you from receiving an award through these program funds.

Please be sure to refer to the Informational Webinar that has been posted along with the technical guides and additional resources at the following link: <https://www.dhSES.ny.gov/state-funded-programs>.

VI. Other

- 1) **Question: I have additional questions that were not addressed in this Frequently Asked Questions (FAQ) bulletin. Whom should I contact?**

Answer: Questions should be directed in writing to the following email address Grant.Info@dhSES.ny.gov. This FAQs bulletin will be updated regularly based on questions that are submitted. Please check the DHSES website (<https://www.dhSES.ny.gov/state-funded-programs>) frequently for updates.