



Homeland Security and Emergency Services

Combined SFY2025 & SFY2026 Public Safety Answering Point (PSAP) Operations Grant Program

Frequently Asked Questions (FAQs)

*(New and/or Updated FAQs are Highlighted in Red;
Please Check the DHSES Website Frequently for Updates)*

I. Due Date and Application Instructions

- 1) **Question: What is the application due date for the Combined SFY2025 & SFY2026 Public Safety Answering Point (PSAP) Operations Grant Program?**

Answer: Applications are due to the NYS Division of Homeland Security and Emergency Services (DHSES) on **June 3, 2026**, by 5:00 pm. Applications that are submitted past this date will be disqualified and no extensions will be given.

- 2) **Question: How do I submit my application for the Combined SFY2025 & SFY2026 Public Safety Answering Point (PSAP) Operations Grant Program?**

Answer: The completed application worksheet must be submitted as an attachment to your E-Grants application. Please be sure to follow the E-Grants tutorial for a step-by-step guide.

- 3) **Question: I noticed the application worksheet is requesting budget information. How do I know what my allocation is?**

Answer: All allocation amounts per county are listed within the RFA. Please ensure that your projects total the amount that is outlined in the RFA.

- 4) **Question: Is it necessary to complete the personnel tab?**

Answer: If you choose the personnel drop down in your budget worksheet, please be sure to complete the lists of titles for the positions on the personnel tab. Any personnel cost totaling over \$100,000 will need to be listed on that tab. If you do not have personnel in your budget, then leave the personnel tab blank.

5) Question: Is call data information required with the application as in previous rounds?

Answer: No, this information is no longer required to be submitted with your application but recipients will be required to participate in data calls and surveys coordinated through the DHSES Office of Interoperable and Emergency Communications (OIEC).

6) Question: What will happen if I fail to answer all the required sections of the application?

Answer: If you fail to answer any of the required sections of the application it may result in a delay in issuing your award through these program funds.

II. Eligibility

1) Question: I am a town/village/city, am I eligible to apply?

Answer: No, you would not be eligible to apply as you must be a county government within New York State or New York City to be eligible for these program funds.

III. Allowable Costs

1) Question: Are personnel services eligible in this grant?

Answer: Yes, personnel costs are eligible under this grant program. Please note that any salaries provided in the budget must be for personnel in positions that are directly responsible for supporting PSAP operations.

2) Question: Can I buy a new vehicle or portable radios with this grant?

Answer: No, both of those items are not permissible under this grant program, please refer to *Section V. Authorized Program Expenditures* in the RFA for additional details.

3) Question: Are dispatcher's / call taker's chairs eligible under this grant program?

Answer: Yes, dispatcher's and call taker's chairs are eligible expenses. Please refer to *Section V. Authorized Program Expenditures* in the RFA for additional details.

IV. Other

1) Question: I have additional questions that were not addressed in this Frequently Asked Questions (FAQ) bulletin. Whom should I contact?

Answer: Questions should be directed in writing to the following email address: Grant.Info@dhses.ny.gov. This FAQs bulletin will be updated regularly based on questions that are submitted. Please check the DHSES website (<https://www.dhses.ny.gov/state-funded-programs>) frequently for updates.