NEW YORK STATE | Homeland Security and Emergency Services | State Preparedness Training Center

Advanced Crisis Negotiation Course (ACNC)

September 23-24, 2026

Course Description

The role of certified, experienced, and well-trained law enforcement crisis negotiators is more important now than ever. The threat environment is increasingly complex - law enforcement agencies routinely face calls for service that necessitate the unique skill sets that crisis negotiators provide. This complexity, coupled with increased emphasis on the de-escalation of incidents within the state's law enforcement community, means that the services of crisis negotiators are in high demand.

The Federal Bureau of Investigation (FBI) and the NYS Division of Criminal Justice Services (DCJS) each provide a 40-hour "Basic Crisis Negotiation Course" that serves as the foundational training course for crisis negotiators. This "Advanced Crisis Negotiation Course" (ACNC) fills a critical need for additional training for current negotiators based on real-world incidents.

Course Topics

The ACNC is a scenario-based course structured around six core scenarios that each team of negotiators will rotate through. The course also includes a review of recent case studies and legal updates for crisis negotiators.

Course Provider

This training opportunity is provided by the NYS Division of Homeland Security and Emergency Services (DHSES), in conjunction with key partners from the Federal Bureau of Investigation (FBI), the New York State Police (NYSP), the Yonkers Police Department, the Troy Police Department, the Colonie Police Department, and the NYS Association of Hostage Negotiators (AHN).

Location

State Preparedness Training Center (SPTC)
5900 Airport Road Oriskany, NY 13424

Times

Check-In (8:00am-8:30am), Course (8:30am-4:30pm)

Cost

There is NO FEE for this course. Lunch will be provided. Travel and all other meals are the responsibility of the course participant.

Target Audience

Interested candidates must have completed the FBI and/or the DCJS Basic Crisis Negotiation Course. They must be active crisis negotiators within their law enforcement agency and must have their agency's support to attend this training. The course is designed for six teams of six negotiators each (36 total negotiators per class).

Registration Process

Registration for this course will be handled via DHSES's new Learning Management System (LMS). Please use the link or QR code below to access LMS and register for this course: **Click Here**

If you need an LMS account or have any questions about LMS, please email LMS@dhses.ny.gov.

All student registrations will be reviewed by the SPTC with approvals sent to students NO LATER THAN two weeks prior to the start of the class. Registration does not guarantee a seat in the class. If you are accepted into this course, you will receive a confirmation email from the Center.

No Show Policy

Failure to attend a class you have registered for can result in restriction on future course attendance and agency notification. If you have not received a confirmation or denial two weeks prior to the course date, please contact **Meghan Dudley** at **(518) 242-5105** or **Meghan.dudley@dhses.ny.gov** or **Arsh Naseer** at **(518) 816-9466** or **Arsh.naseer@dhses.ny.gov**

Lodging

Lodging will be provided the nights of September 22 and 23, 2026, for participating State and Local responders.

You are eligible for lodging if your residence and official work station are more than 50 miles from the SPTC and you are a state or local responder. Lodging is not available for federal employees or private industry participants. You must be enrolled in the course and have received lodging confirmation from the SPTC before arriving at the Center, or your lodging will not be covered and you will not be allowed in the class.

Questions

If you have any questions, please contact Meghan Dudley at (518) 242-5105 or Meghan.dudley@dhses.ny.gov or Arsh Naseer at (518) 816-9466 or Arsh.naseer@dhses.ny.gov