



## Critical Decision Making during Crisis

November 30 – Dec 1, 2016

TRAINING ANNOUNCEMENT



### Course Description:

On a daily basis, state and local public officials (including elected officials and state and local administrative management personnel) are expected to make decisions regarding issues, policy, and operations. Within the context of homeland security, officials often find themselves in circumstances requiring critical decision making due to a crisis affecting the safety and security of the citizens for which they are responsible. During protracted high-consequence events, they are expected to make critical decisions while also under significant physical and mental stress.

*Critical Decision Making during Crisis* provides discussion regarding overcoming hindrances and obstacles to effective decision making. The course also uses problem-solution situations and table-top activities to address critical decision making under stress.

### Course Provider:

This course is being taught by instructors from the National Center for Security & Preparedness and the State Preparedness Training Center.



### Topics Include:

- Critical-thinking and Individual Decision-making Processes
- Group Dynamics and Critical Decision Making
- Information Sharing during Crisis
- Stress and Critical Decision Making
- Building an Effective Decision-making Environment

### Time:

**November 30, 2016**

Registration and Check-In: 7:30 AM - 8:00 AM  
Course: 8:00 AM - 4:30 PM

**December 1, 2016**

Check-In: 7:30 AM – 8:00 AM  
Course: 8:00 AM - 3:30 PM

**For more information:** Contact DHSES, State Preparedness Training Center at (315) 768-5689  
email [sptc.info@dhses.ny.gov](mailto:sptc.info@dhses.ny.gov) website <http://www.dhses.ny.gov/sptc/>



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### Location:

State Preparedness Training Center  
5900 Airport Road  
Oriskany, NY 13424

### Costs/Lodging:

There is **no fee** for this course. Lunch will be provided each day. Travel and other meals are the responsibility of the course participant.

Lodging will be provided on the nights of **November 29 and 30, 2016** for public sector personnel only. After your enrollment is confirmed in the course, you will receive an email verifying your lodging needs.

You are eligible for lodging if your residence and official work station are more than 50 miles from the training center. Lodging is not available for federal employees or private industry participants. You must be enrolled in the course and have received lodging confirmation from the SPTC **before** arriving at the Training Center, or your lodging will not be covered and you will not be allowed in the class.

**If you have any questions, contact the SPTC at 315-768-5689 or by email at [sptc.info@dhses.ny.gov](mailto:sptc.info@dhses.ny.gov).**

### No Show Policy:

Failure to attend a class you have registered for can result in restriction on future course attendance and agency notification. If you have not received a confirmation or denial two weeks prior to the course date, please contact the SPTC.

### Audience:

The target audience for this course includes decision-makers from state and local agencies, including elected officials, appointed officials, chiefs, managers, supervisors, and related positions.

Course registration is limited to 30 students.

### Registration:

**Course Code:** 53-20-1304-05-01-17-16003

If you have already used SLMS, please login here to register for this course: <https://nyslearn.ny.gov/>

If you received an email indicating that a SLMS username and account have been created for you but you have not yet used that account or if you have an account with NYS Directory Services, please use the instructions in the email and at the following link to enroll in SLMS and register for this course:

<http://www.dhses.ny.gov/training/slms/login.pdf>

If you have never used SLMS and **DO NOT** have an account please use the instructions in the following link to create an account and register for this course:

[http://www.dhses.ny.gov/training/slms/SLMS\\_ExternalUserRegistration.pdf](http://www.dhses.ny.gov/training/slms/SLMS_ExternalUserRegistration.pdf)

**If you have any trouble registering through the Statewide Learning Management System, please contact the SPTC at (315) 768-5689 or by email at [sptc.info@dhses.ny.gov](mailto:sptc.info@dhses.ny.gov).**

**For more information:** Contact DHSSES, State Preparedness Training Center at (315) 768-5689  
email [sptc.info@dhses.ny.gov](mailto:sptc.info@dhses.ny.gov) website <http://www.dhses.ny.gov/sptc/>